

# Re: Problem with network printer

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*Source:*

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.printingfonts/2006-06/msg00001.html>

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- *From:* "Tom Ferguson" <[tom.msmvp@xxxxxxxxxx](mailto:tom.msmvp@xxxxxxxxxx)>
  - *Date:* Wed, 14 Jun 2006 14:18:54 -0300
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If the printer shows on XP Home's Printers and Faxes list and still works when connected properly to the local machine:

Navigate to the printer on the list and right mouse click. Select Properties from the context menu. Check File.

Exit in the usual way.

Now from the Printer and Faxes menu select Add a Printer from the Printer Tasks pane.

Follow the on-screen prompts.

Let us know.

Tom  
MSMVP  
Windows Shell/User

"peggy" <[phaley98@xxxxxxxxxx](mailto:phaley98@xxxxxxxxxx)> wrote in message  
[news:1148964879.071924.19350@xx](mailto:news:1148964879.071924.19350@xx)  
: It was suggested on another Microsoft newsgroup that I post my problem  
: here. I had set up my Win XP Home Edition PC running Word 97 to print  
: over a home network to an HP laser printer. Everything worked fine. The  
: PC to which the printer was attached had to go out for repair, so I  
: hooked it up to my PC as a local printer. IIRC, Windows found the plug  
: and play printer, and it was installed with its own icon in the  
: Printers folder. The other PC came back, and I had to revert to using  
: it over the network. Since then, everything is messed up. It takes  
: several minutes for the font list to appear, for the Printer properties  
: tab to display under Tools/Options, for a document to save, and for a  
: document to print. The other night I tried to save a simple text  
: document, and Word minimized on the taskbar with the only available  
: option Close. (All other grayed out.) I waited overnight but it stayed  
: the same. Finally I clicked Close, got the Windows "not responding"  
: dialog, hit End Task, and my document maximized. Since similar behavior  
: occurs in Works word processor, I'm assuming this is bigger than a Word

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: problem. My research points to a printer driver problem. I've tried to  
: reinstall the driver locally, following the instructions in KB article  
: <http://support.microsoft.com/?id=280821>. But Windows keeps telling me  
: the port already exists. This is getting extremely frustrating, and my  
: attempts to resolve it have only made things worse, to where I've had  
: to use System Restore.

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: If anyone has a solution, I'd be very grateful. I'm almost ready to  
: spring for a new printer, only I'm afraid that will just make matters  
: worse.

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