

Re: Setting custom size problem

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On Mon, 18 Oct 2004 20:27:01 -0700, "Brad190077"
<Brad190077@discussions.microsoft.com> wrote:

>Hi,
>I'm having a problem setting a custom size in Word 2002. When I've selected
>'Custom Size' from Page Setup I then go and start changing the height and
>width. I reduce the width to 21.9cm, and then I start reducing to height
>down to 27.6cm, but when I reach 28.3cm on my way down, the paper size
>automatically switches to 'Letter' from 'Custom'. Ordinarily I wouldn't care
>about this, but if you then click ok and exit out, then go back in again the
>settings have been set to the true 'Letter' margins of 21.59cm by 27.94.
>Can someone tell me how to set the size of Custom close to that of 'Letter'
>without having it automatically default to 'Letter'?
>
>Thanks.

In Windows 2000 and Windows XP, you must define custom paper sizes to the printer before you try to set them in Word. A paper size is called a "form" in this context.

To create a new size, try Windows | Control Panel | Printers, then File | Server Properties | Forms tab. Use the "Create a New Form" check box, enter the required sizes (don't try to set margins beyond what the printer can actually print), and save the form. Once you have done this, the new form should be available to all applications in their Paper Size box. You may need to restart Word to get it to see the new size.

If the new form does not show up for use by applications, you can try the alternative method. In the Server Properties dialog, select an existing form, modify the settings, check the box to create a new form, change the name and save the form.

Note that the new form will only appear on the computer where it is created. If you are creating a new form for a shared printer, create it on the print server computer.

microsoft.public.word.pagelayout: Re: Setting custom size problem

There are apparently several bugs in custom paper sizes. Sometimes you can succeed in creating a custom size, but then the printer driver insists on setting the wrong margins. If you try to create a custom size that is "too close" to an existing size, Windows will insist on using the existing size. This will result in incorrect centering of your text. The only cure seems to be to accept the existing size and set margins to compensate.

Bob S