

Re: Paper size error – Word 2002/Windows NT

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.newusers/2007-02/msg00227.html>

- *From:* "Graham Mayor" <gmayor@xxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 12 Feb 2007 09:37:25 +0200
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Custom is supposed to allow user sizes to be set, but only if the driver will allow it. Lots of drivers are very reluctant to use custom sizes. Some others allow you to define custom sizes. The easiest solution, as suggested by Terry, is to use a large *standard* paper size and restrict the area accessible to the document text with margins.

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Graham Mayor – Word MVP

My web site www.gmayor.com
Word MVP web site <http://word.mvps.org>
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Abay wrote:

I have the latest driver .. I thought the "custom" option was for changing to non standard sizes, but will change the margins and see if that works to-morrow .. thanks v much for your reply, much appreciated.
Abay

"Terry Farrell" <terryfarrell@xxxxxxx> wrote in message
<news:F7906C9D-CCA2-439A-89F9-B1121289195A@xxxxxxxxxxxxxxxxxxxx>

There are several possibilities here: first make sure that you have the latest printer driver from HP and delete and reinstall the driver if a newer version is available. There is also a difference between how paper sizes and how envelopes are handled by Word and the printer. Word pulls it printing information from the printer driver. Does the printer definitely support that size envelopes? My guess is that it doesn't, so what you may have to do is to select the nearest size envelope to the 5.7 x 9.5 and then adjust the margins in Word to compensate. --
Terry Farrell – MS Word MVP

"Abay" <abcd@xxxxxxx> wrote in message
<news:u6Dh5PhTHHA.1200@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Re: Paper size error – Word 2002/Windows NT

Hello ... I am pretty much a newbie and am trying to print envelopes which are a non standard size.

My envelope is 5.7 x 9.5" .. I set it using the "Envelopes" option from the pull down tools menu and use the "Custom Size" option to change the envelope size. I keep getting a "Paper Size" error telling me the size in the software (Word) disagrees with the size of the paper in the printer tray .. not true! My printer is an HP DeskJet 5740 and I have had no problems in other applications using non standard paper. Any help would be much appreciated.

Abay