

## Re: Can't print landscape

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*Source:*

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.newusers/2006-06/msg00291.html>

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- *From:* "SF" <nospam@@@nospam>
  - *Date:* Thu, 15 Jun 2006 08:44:06 -0700
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Yes, Suzanne, the article specifies that the problem is limited specifically to the Word 2000, Windows XP and Laserjet combo. It even gives a link to the HP printer software beta software updates. (It was posted in 2003).

BTW, I want to personally thank you for all your excellent, competent, and very insightful help on these message boards. I frequently peruse down the messages and open the ones where I see that you have posted an answer (even if the problem is foreign to me) just to see what your input is. Keep up the good work!

"Suzanne S. Barnhill" <sbarnhill@xxxxxxxx> wrote in message  
<news:OQvloTCKGHA.1260@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Hmm. I have a LaserJet and never had any problem printing landscape from Word 2002.

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Suzanne S. Barnhill  
Microsoft MVP (Word)  
Words into Type  
Fairhope, Alabama USA  
Word MVP FAQ site: <http://word.mvps.org>  
Email cannot be acknowledged; please post all follow-ups to the newsgroup so all may benefit.

"SF" <nospam@@@nospam> wrote in message  
<news:OEXVLECKGHA.5108@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Okay, I did a search on Google Groups for Landscape and Print and after a bit of digging, found out that there is a known bug that causes problems with Word 2000 and Windows XP printing landscape orientation, particularly with the HP Laserjet series of printers. (See link below)

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[http://groups.google.com/group/microsoft.public.win2000.printing/browse\\_thread/thread/db57f139e6be5010/f](http://groups.google.com/group/microsoft.public.win2000.printing/browse_thread/thread/db57f139e6be5010/f)

I tried setting the landscape option in the printer properties, but that didn't help with regular documents, but it did allow a rather unusual workaround.

I tried printing a calendar off the web as a landscape and it worked! So I played with it and found that if I save my document page as an "htm" file, then I can print it as a landscape.

But (on my system, at least) it won't work on the document I immediately saved as an htm document (even though that document now seems to have changed to a web page). I had to close that particular document, then go open the htm document I just saved, and then it worked! I hope that description is clear. There may be someone else out there with the same problem hoping for some kind of a workaround.

"POP" <nobody@xxxxxxxxxxxxxxxxxxxx> wrote in message [news:eVsPjL\\$jGHA.1204@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:eVsPjL$jGHA.1204@xxxxxxxxxxxxxxxxxxxxxxxx)

SF wrote:

I have checked the radio dial on  
Print Properties / Basics / Landscape

But the paper keeps printing in portrait  
orientation.  
What am I doing wrong?

Windows XP  
Word 2000

Is your printer capable of printing in landscape mode?

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