

Re: My simple merge mailing keeps failing after 5–10 emails goes out?

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*Source:*

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.mailmerge.fields/2007-10/msg00276.html>

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- *From:* "Rich/rerat" <[rrr\\_news@xxxxxxx](mailto:rrr_news@xxxxxxx)>
  - *Date:* Thu, 25 Oct 2007 15:19:19 -0400
- 

thd3,

Have you check with your ISP, and find out if there is a limit on the amount, either quantity or size of message or both, that are allowed to be sent out through their service, for the service that you subscribe to.

Some ISP's restrict the number of messages you can send out at once, per hour, or day, especially if you have a residential acct. Others will restrict the message based on the size of it. Or the multiple copies of a single message being sent out. They use this filtering method, to prevent spamming and or media transfer.

Also make sure that the email addresses are valid. You may have an invalid email address, being used in the merge, that is jamming up the whole process.

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Have A Good Day  
Rich/rerat

Add MS to your News Reader: <news://msnews.microsoft.com>

(RRR News) <message rule>

<<Previous Text Snipped to Save Bandwidth When Appropriate>>

"Peter Jamieson" <[pjj@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:pjj@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message <news:O9OmIjxFIHA.4628@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

I haven't encountered this and am not sure where to start, but which version of Word/Excel, which e-mail client (Outlook, Outlook Express, something else?) and how is it sending its emails? (Via MS Exchange Server? SMTP?). Have you tried using Office Detect and Repair?

—

Peter Jamieson  
<http://tips.pjmsn.me.uk>

"thd3" <[thd3@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:thd3@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message <news:6F497401-109A-45E3-B851-07D498DAD323@xxxxxxxxxxxxxxxxxxxx>

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I have a form letter that I am not inserting any text into – I am merging that with e–mail addresses (from an Excel worksheet with about 10,000 addresses) to send out e–mails. I am only selecting about 300 records for each merge but Word keeps "not responding" after 5–10 e–mails go out??