

RE: Office 2003 – Mailmerge from Excel hangs/crashes

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.mailmerge.fields/2005-07/msg00456.html>

- *From:* "ufischer" <ufischer@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 20 Jul 2005 09:19:03 -0700
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Well, nobody responded but I ended up figuring out the problem. It looks like some kind of bug since it occurs at both my home and office installations. For the sake of anyone that runs into the same problem, here is what I found.

If the last field is a MERGEFIELD with a "\b" switch, the merge hangs every time. the "\b" switch allows you to specify text to be entered before the field text only if the field is not empty. It is quite convenient so this is a bummer. I have other MERGEFIELD fields using the "\b" switch in the document which had no impact. It looks like it occurs only if the final MERGEFIELD has the switch.

My workaround was to use an IF command to test for blank fields for the final field of the document. It works fine.

This is pretty weird so it would be nice if someone else tried to reproduce this error

"ufischer" wrote:

- > -Office 2003 Student & Teacher Edition
- > -Windows XP SP2
- > -Dell Inspiron 4150
- >
- > I am in the process of merging an excel spreadsheet into a telephone
- > directory document in Word. The spreadsheet is only 21 columns by 267 rows.
- > Word hangs every time at various points of the mailmerge. The most common
- > way it hangs is as I am going through the various records in the spreadsheet
- > from either the toolbar or the wizard. But it also hangs at other times such
- > as by changing the data source.
- >
- > I do not get any error message. Just the hourglass forever. Only way to
- > get out of it is by ending the WINWORD process from the task manager or from
- > the non-responding app dialog. When the crash/hang occurs CPU utilization
- > jumps to 90-97%.
- >
- > I've tried repairing the Office install to no avail.

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> Any suggestions would be greatly appreciated.

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• **References:**

◆ *Office 2003 – Mailmerge from Excel hangs/crashes*

◇ *From: ufischer*

• Prev by Date: *Re: New Exchange, Migrated w/ ExMerge – what gives? :-)*

• Next by Date: *Excel 2003 and Mail Merge*

• Previous by thread: *Office 2003 – Mailmerge from Excel hangs/crashes*

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