

Re: what are dialog or database errors in creating a new list in mail.

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.mailmerge.fields/2004-11/0095.html>

From: Doug Robbins (*dkr_at_NOmvpsSPAM.org*)

Date: 11/01/04

Date: Mon, 1 Nov 2004 18:58:52 -0500

Here's the link to the article to which Cindy referred you:

<http://support.microsoft.com/default.aspx?scid=kb:en-us:322215>

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Please respond to the Newsgroup for the benefit of others who may be interested. Questions sent directly to me will only be answered on a paid consulting basis.

Hope this helps,

Doug Robbins - Word MVP

"soul" <soul@discussions.microsoft.com> wrote in message news:D9A6AE6F-67CA-43F3-81EC-81AE629DEE21@microsoft.com...

>I keep getting an error message that says "This operation cannot be
>completed
> because of dialog or database engine failures. Please try again later."
> I've been trying for 2 weeks. I have a step by step diagram for school
> and
> can't get by this error message. I go to tools, then letters and
> mailings,
> then mail merge wizard,
>
> step 1-letters
> step 2-use current document
> step 3-type a new list
>
> when I hit create I get the error list.