

Re: Frequent Crashes

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.formatting.longdocs/2008-05/msg00051.html>

- *From:* LadyDungeness@xxxxxxxx
 - *Date:* Thu, 15 May 2008 06:38:33 -0700
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Hi Dean,

On one crash, Word repaired & recovered the template and the document.
I'm working with documents up to 35 Megs in size. Mainly I clean out the formatting and get them down to under 10 megs.
But even documents that are 3-4 megs will sometimes crash.
I'm just trying to figure out where the problem is.

Lady Dungeness
Out of Danger until September
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On Tue, 13 May 2008 01:30:01 -0700, DeanH <[DeanH@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:DeanH@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote:

What specifically indicates a corrupt template to you?  
Does the template itself (when Opened directly) corrupt, or just many document based on the template are corrupting. In my experience it is usually the addition of new content that corrupts the document not the template.

Here are some standard tips to solve corrupt documents.

1. Open and Repair, in the File Open dialog, there is a downward-pointing arrow on the right end of the Open button. After choosing the file, click that arrow to get a small menu. Click "Open and Repair" in that menu.
2. Copying all but the last paragraph mark into a new document.
3. Open new blank file; Insert, File.
4. If these doesn't work, try opening the document in WordPad.
5. If all else fails, go back to the Open dialog in Word and set the "Files of type" box to "Recover Text from Any File". You'll get a lot of garbage, but some or all of the text should be there.

Have a look here: <http://word.mvps.org/faqs/apperrors/corruptdoc.htm>  
[http://www.gmayor.com/what\\_to\\_do\\_when\\_word\\_crashes.htm](http://www.gmayor.com/what_to_do_when_word_crashes.htm) then

Hope these help  
DeanH

Re: Frequent Crashes

"LadyDungeness@xxxxxxxx" wrote:

Suddenly my Word XP has started crashing repeatedly when I work on some long documents -- 8-15 megs. I suspect there may be a corruption in the template I'm using. I don't want to recreate the template. Is there a way to troubleshoot this without having to recreate the template?

Thanks!

Lady Dungeness  
Crabby, but Great Legs!

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