

Re: Can't send Word doc as an attachment to Windows Mail

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.docmanagement/2009-02/msg03700.html>

- *From:* CyberTaz <onlygeneraltaz1@xxxxxxxxxxxxx>
 - *Date:* Wed, 25 Feb 2009 01:30:38 -0500
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I'm afraid you're missing the main point of the KB article Doug referred you to: Those features only work if you're using Outlook as your email client which – according to your op – you're not, you're using Windows Mail:

CAUSE

This issue may occur when Microsoft Outlook is not installed on the computer.

Just in case you do have Outlook & intend to change to it as your email client, the instructions in that article appear to be incomplete. Once you get to the Programs page you need to click the Set Programs button in the bottom section [Internet Programs], then click the link for "Set program access & computer defaults" & "Continue" – that's where you'll finally get to the Custom setting. Click the double down arrow adjacent to Custom & pick the "Choose a default e-mail program:" option for Microsoft Office Outlook.

I don't think they could have buried it any deeper if they'd tried :-). Ahhh, so much for "accessibility" & "discoverability", huh?

HTH |:>)
Bob Jones
[MVP] Office:Mac

On 2/24/09 11:42 PM, in article
C4443292-0C9A-4407-8241-40D1D4E4E192@xxxxxxxxxxxxx, "Nadia"
<Nadia@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Doug,

I tried Option 1. IE, Tools, Internet Options, Programs, but there is no email box as the instructions said there would be????

"Doug Robbins – Word MVP on news.microsoft" wrote:

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See <http://support.microsoft.com/default.aspx/kb/918792>

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Hope this helps.

Please reply to the newsgroup unless you wish to avail yourself of my services on a paid consulting basis.

Doug Robbins – Word MVP, originally posted via msnews.microsoft.com

"Nadia" <Nadia@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:96495E8D-033C-4E98-B0AA-7B68B33A396E@xxxxxxxxxxxxxxxxxxxx

I'm trying to send a word document as an attachment to my "Windows Mail" and it won't let me. I know I did this before and it worked. I don't know what I'm doing wrong now. This is what I did:

I rec'd an email from a company and they gave me a link to reply to. When I clicked on that link I rec'd a message saying:

Internet Explorer cannot download. Unspecified error. So I replied to the company and told them the link didn't work. They replied back to me saying they tried it and it worked for them and for me to try it again. I did. It gave me the same message.

So I want to send them a cc of the error screen that appeared in the email they sent me.

So I copied the page and pasted it on a Word Document and saved it. I opened it and went down to "Send" and the option to email was not highlighted so I couldn't do it.

Any Suggestions ?????

Thanks.

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