



Re: Changing from 2003 to 2007

stop working (which could have been fixed – see [http://www.gmayor.com/what\\_to\\_do\\_when\\_word\\_crashes.htm](http://www.gmayor.com/what_to_do_when_word_crashes.htm) then <http://word.mvps.org/FAQs/AppErrors/ProblemsStartingWord.htm>. )

and

A security issue with Word 2007 see Microsoft Knowledge Base article 922850 see <http://support.microsoft.com/?kbid=922850>

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Graham Mayor – Word MVP

My web site [www.gmayor.com](http://www.gmayor.com)

Word MVP web site <http://word.mvps.org>

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catsandbooks wrote:

I tried opening a file, and received this message;  
"Microsoft Office has stopped working." I closed that  
message, and  
this popped up.  
Problem caused by Microsoft Word 2002: consider  
upgrading

The problem was caused by Microsoft Word 2002, which  
was created by  
Microsoft Corporation. Microsoft Word 2002 is in its  
"Extended  
Support" phase. This phase of support began on July 11,  
2006. Only  
security-related solutions are created by Microsoft for this  
version  
of Microsoft Office.

Recommendation

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Consider upgrading to the latest version of Microsoft Office  
to  
receive full support. Go online to learn how to upgrade.

We also recommend that you periodically go to the Windows  
Update  
website and use the Microsoft Update option. Microsoft  
Update  
provides updates for Windows and other Microsoft products,

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including  
Microsoft Office. To use Microsoft Update, follow these  
steps:

Open Windows Update.  
Do one of the following:  
If you see the text You receive updates: For Windows and  
other  
products from Microsoft Update, click Check for updates,  
and then go  
to step 4.

If you see the text You receive updates: For Windows only  
click Get  
updates for more products.

On the Get updates for Windows, Office and more webpage,  
read and  
accept the Terms of Use, and then click Install. Windows  
Update will  
begin checking for updates.  
After Windows Update is done checking for updates, click  
View  
available updates, select the updates for Microsoft Office,  
and then  
click Install.

When I open 2007 and try to open a file (any file) from  
before, I  
get the message that "The file (filename) is not available."

"Herb Tyson [MVP]" wrote:

This makes no sense... there is no reason that  
MS Office Student  
and Teacher 2003 should suddenly stop  
working in Vista, unless it  
was as trial version as well. What error  
message did you receive?

The trial version of Office 2007 should also  
not have any problems  
opening your files—the trial period allows  
full functionality  
until it expires.

How are you trying to open the files? From

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the Office program  
itself (i.e, Word, Excel, etc.) or from  
Windows Explorer. To be  
able to help, it is usually necessary to know  
the exact wording of  
the error message you are seeing.

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Herb Tyson MS MVP  
Author of the Word 2007 Bible  
Blog: <http://word2007bible.herbtyson.com>  
Web: <http://www.herbtyson.com>

"catsandbooks"

<catsandbooks@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in  
message

[news:58B6066C-7E3B-45A0-B1D6-B2B6D633027A@xxxxxxxxxxxxxxxxxxxx](mailto:news:58B6066C-7E3B-45A0-B1D6-B2B6D633027A@xxxxxxxxxxxxxxxxxxxx)

I installed Microsoft Office  
Student and Teacher 2003  
on my laptop  
(Vista platform) and it was  
working fine until today.  
When the  
computer said it would not  
run 2003 anymore, I  
activated my trial  
of 2007. When I try to open  
any of my files, it says the  
file doesn't exist. Is this  
because I  
am running  
the trial, or are all my files  
going to remain lost even if  
I  
purchase the program?