

Re: Word 2007 Equation Editor – apparent conflict with graphics

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.docmanagement/2008-03/msg00617.html>

- *From:* CaveNerd <CaveNerd@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 7 Mar 2008 14:33:05 -0800
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We are having the same issue with Enterprise Office and Equations. We have tried several "Fix's" such as change the True_Type font to print as Bitmap, but this is an inconsistant fix. We Have tried mutiple printer models, brands, and drivers. Its just seams to be a hit and miss with the equation editor wether it will print the equations or not. We may have to roll about 500 users back to 2003 if there is not a workaround for this issue.

"kdubois" wrote:

Thank you for getting back to me, Bob!

We are leaving the equation font as Cambria Math (the default). The justification is typically Centered as a Group, but I've tried all the justifications including in line and have the same problem with all of them.

We do not have any right to left languages enabled.

Our logo is in the header on the first page and in the footer on the 2nd page. However, I've tried moving them out of the header/footer and placing them in the body and have the same problem.

We did some more troubleshooting last night – a colleague has Office 2007 Standard Edition at home, and she tried it there and the equations printed fine, even with the transparent logo. Could this be an issue with Professional Plus only?

Thank you for any light you can shed on this!
Kelly

"Bob Buckland ?:-)" wrote:

Re: Word 2007 Equation Editor – apparent conflict with graphics

Hi K.,

Where is the graphic located (body of document, header, footer)?

If you double click on the border of the equation what formatting/location have you chosen and are there right to left languages enabled in Word 2007 (if so you would have a right to left text direction icon on the Home ribbon).

Is Cambria Math available and is that the font applied to the equation content?

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<<"kdubois" <kdubois@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:0592F880-2525-4949-9AFC-BAD70D7FFD94@xxxxxxxxxxxxxxxxxxxx I'm using Office 2007 Professional Plus, Word 2007 Equation Editor.

I'm putting equations into files with our company logo in them (.bmp format).

The equations look fine on screen and in print preview mode, but when output to local printers, network printers, or generated to PDF through Adobe 8's ribbon tab, the equations print out only horizontal bars (if any are included in the equation – nothing if no horizontal bars are in the equation).

I've tried switching the logo to a .jpg or .tif file format, and this works fine, but I get a gray haze around the logo because these file formats are not clear background. When I use the Picture Tool, Recolor, Set Transparent to make the background transparent, the equation again will not print.

The only workaround I have found is to use the Microsoft Add-In for Print to PDF or XPS, print the file to PDF and then print out the resulting PDF; however, my engineers are not happy with this clumsy solution! Does anyone have any ideas on this one? Thanks! ??>>

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Bob Buckland ?:-)
MS Office System Products MVP

Courtesy is not expensive and can pay big dividends