

Re: Please – need help – Word to PDF troubles

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<http://www.tech-archive.net/Archive/Word/microsoft.public.word.docmanagement/2007-09/msg00460.html>

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 - *Date:* Thu, 6 Sep 2007 21:56:41 +0100
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Adobe 8 is pretty stable, and your memory should be enough to avoid the problems you experience. It may be that Word 2002 is the culprit which is less stable than 2003. Also, particular embedded pictures (Notably older versions of Visio I know of) cause conversion problems.

I suggest to check your conversion settings. Only tick in [Bookmarks] what is relevant. The level shows a number, and clicking this opens a dropdown menu so you can adjust as appropriate. Tags are for device readers and if you don't need them best to switch them off. In the [Word] tab, uncheck the advanced tagging option.

HTH – Henk

Teresa;2354296 Wrote:

I posted this yesterday but no one replied. Sorry, it's a long post, but I think it's clear and I could really use help. Thanks very much.

Trouble converting several (but not all) Word documents to PDF. I've tried this from PDFMaker within Word, and from Adobe Acrobat 8 Professional.

Following describes my troubles with a 5.5 Mb, 125-page Word document.

From PDFMaker within Word: At the beginning of the conversion there is a dialog box that says, "This document may take a substantial time to convert.

PDFMaker can speed up the conversion by turning off tagging but the PDF file so created would not have accessibility features. Do you want PDFMaker to turn off tagging for this document?"

If I say YES (turn off tagging), there is a PDF output but all my chapter bookmarks link to the end of the chapter rather than the beginning. Not

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a big deal, and I can fix it in the PDF, but I wish it didn't require any post-processing.

If I say NO (do not turn off tagging for this document), whether I make the PDF from PDF Maker in Word, or from Adobe Acrobat, the job stalls somewhere during "Creating Cross-reference and TOC links." Word generates the, "Microsoft Word has encountered a problem and needs to close. We are sorry for the inconvenience." message, and the next time I open the file, I need to save the Repaired version.

I "send" the problem to Microsoft Windows Error Reporting, and it returns a page that says, "An update is available for your Microsoft Office System product. This cumulative update fixes many of the problems custom