

# Re: Error Msg closing

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*Source:*

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.docmanagement/2007-02/msg01620.html>

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- *From:* "John McGhie [MVP – Word and Word Macintosh]" <[john@xxxxxxxxxxx](mailto:john@xxxxxxxxxxx)>
  - *Date:* Sat, 17 Feb 2007 16:39:23 +1100
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Hi Dennis:

The setting is stored in each individual document. You need to run the Batch Conversion Wizard to upgrade all of those documents.

That's why I strongly advise people NOT to set Word into saving in the file format of a previous version of Word. That's why Microsoft has released read/write converters for Office 2007 this time around.

There are still millions of documents in corporations across the world that are stuck in the old, insecure Word formats, because once that setting is set, it sticks for the life of the document.

In earlier versions of Word, people did not understand just how long-lived corporate documents are. This time around, they do. This time around, Word is much less likely to suggest saving in previous versions, and much less likely to have the setting stick without the user being aware of it.

Cheers

On 15/2/07 5:25 AM, in article  
06A08F6F-C4A5-4396-844F-3853E393FDCA@xxxxxxxxxxxxxxxx, "Dennis"  
<[Dennis@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Dennis@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote:

I have two users that get the following error when trying to save a new document: "Some of the features in this document are not supported by Microsoft Word 97."

If I:

- 1-Go to Tools | Options | Save and change "Save Word files as" to some other setting.
  - 2-Place a check in the checkbox ""Disable features introduced after".
  - 3-Save the document.
  - 4-Reverse the steps to place the settings back to "Word Document" and the checkbox unchecked.
- the settings will remain until I open an older previously save document.

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From that point on, the error message returns. If I look at the settings, they look correct.

Any ideas why these setting would appear to be changing? Where are these settings stored (normal.dot)? Do you have a code example for resetting these in the normal.dot?

Thanks  
Dennis  
Application Support

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Please reply to the newsgroup to maintain the thread. Please do not email me unless I ask you to.

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