

Re: Lost Word/Excel do i have to pay to re-install?

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.docmanagement/2006-10/msg01909.html>

- *From:* "Suzanne S. Barnhill" <sbarnhill@xxxxxxxx>
 - *Date:* Tue, 17 Oct 2006 14:28:11 -0500
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If Office was installed on the computer when you bought it, then you should have been given CDs for the OEM versions. Look through all the stuff you got with the computer.

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Word MVP FAQ site: <http://word.mvps.org>

Email cannot be acknowledged; please post all follow-ups to the newsgroup so all may benefit.

"knorton" <knorton@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:4E4EDBC0-5DA0-42F5-83FA-3C7A316472F1@xxxxxxxxxxxxxxxxxxxx

Complete Novice – HELP!!!!!!

My computer is old – 4 years old and came with windows XP package installed,

and has always run automatic systems checks, few problems were found and sorted. After a while it started almost doubling the checks and endlessly updating. After restarting from one of the checks it completely shut

down,

we think, clearing the discs. Most likely needed it!!

When it was started everything was gone, we had to completely re-install everything. I remember having microsoft word and excel and i was sure

they

was already on the computer when we bought it but since the shut down they are gone too. I don't know if their is any thing else missing, i have searched the best i can but with no joy.

Have i now got to buy these and re-install them or can i get downloads or

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are they still in the computer somewhere??

Any help extremely grateful