

Re: Word slow when switching between documents

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.docmanagement/2006-06/msg00886.html>

- *From:* Bioatty <Bioatty@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 8 Jun 2006 20:04:01 -0700
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Dear John,

I have experienced the same problem (my home computer switches instantly between documents; my dual core work station (1 GB of Ram) takes several seconds to switch. I will check the RAM availability. When I run task master, I see a huge spike of activity (20-40% CPU used for 1-2 seconds each time the document is switched. HP says they have no idea why.

"John McGhie [MVP - Word and Word Macinto" wrote:

Yeah. I agree that it's unlikely to be a RAM issue if you have 1 GB of RAM.

However, do me a favour and have a look in Control panel>System and see if all of that RAM is still responding... I had to replace a motherboard recently because it kept spitting out one stick of RAM, effectively cutting me back to half the installed RAM.

When you say "no other windows open", how many other "applications" do you have open? If Word is the only application open, and even if only half your RAM is responding, it should still switch windows briskly.

OK, we're going to have to get scientific here. Open Task Manager, set up graphs for CPU and Disk Paging and watch what's going on when you switch from one app to the other.

If it's pounding the disk, chances are it's paging, which means "something" is gobbling the available memory. If it's maxing the CPU, chances are the AntiVirus is going off its head.

We could sit around guessing about what it "might" be all night: we need to go look :-)

Cheers

On 1/4/06 6:02 PM, in article
392E64C2-6479-462D-AEE3-73BBFFEFE6DE@xxxxxxxxxxxxxx, "Block306"

Re: Word slow when switching between documents

<Block306@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Thanks, John but that is definitely NOT THE problem. I have a 1 Gb RAM and the problem happens even if I have NO other windows open.

"John McGhie [MVP – Word and Word Macinto" wrote:

This is a classic sign that you do not have enough "Memory" in the computer.

Talk to your system administrator about adding RAM to your desktop PC.

On 31/3/06 3:22 PM, in article C322B23D-C687-4B85-8041-7749B0C8458D@xxxxxxxxxxxxxx, "Block306"

<Block306@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

I run Word and has Acrobat Professional 7 installed on my pc as well. I have the same set-ups on my desktop and laptop. Both runs on WinXP SP2.

On my desktop, when using Word, I noticed that my system slows down when I switched from one Word document to another word document (or other applications for that matter). My desktop will hang with the hour glass for at least 15 seconds whenever I does that. The same problem does not arise in my laptop.

I have checked all the places that I know of to check (options etc) but to no avail.

Can someone please advise? Thanks.

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Please reply to the newsgroup to maintain the thread. Please do not email me unless I ask you to.

John McGhie <john@xxxxxxxxxxxx>
Microsoft MVP, Word and Word for Macintosh. Consultant

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