

# Re: Print margins different from Page layout

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*Source:*

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.docmanagement/2005-09/msg02971.html>

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- *From:* "Herb Tyson [MVP]" <[herb@xxxxxxxxxx](mailto:herb@xxxxxxxxxx)>
  - *Date:* Wed, 28 Sep 2005 18:00:51 -0400
- 

What is the model number of that Dell printer?

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Herb Tyson MS MVP

Please respond in the newsgroups so everyone can follow along.

<http://www.herbtyson.com>

"Harvey" <[Harvey@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Harvey@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:1DDDB189-1CA3-42B8-A574-F1CC625C2518@xxxxxxxxxxxxxxxxxxxx](mailto:news:1DDDB189-1CA3-42B8-A574-F1CC625C2518@xxxxxxxxxxxxxxxxxxxx)

>I installed the print driver to my computer, but continue with the same  
> problem. I have a second (legal) copy of Word and installed it on the  
> computer the printer is hooked up to. I then created a page size in that  
> copy  
> of Word with the same dimentions/settings as on my other computer, wrote  
> out  
> a document and got the same error and results. It just seems Word is not  
> compatible with this printer and odd page sizes. I am not exactly happy  
> with  
> this Dell printer anyway (ink to expensive)- it just came with the new  
> computer. My plans are to purchase a different brand printer (probably HP)  
> at  
> some point in the near future and that will probably solve the problem.

> "Herb Tyson [MVP]" wrote:

>  
>> Word not being on the other computer shouldn't make a different.  
>>  
>> Two more things... First, did you install the printer driver locally, or  
>> are  
>> you using the shared printer across the network without having installed  
>> a  
>> driver to computer with Word on it?  
>>  
>> Second... What happens if you connect the Dell printer directly to the  
>> problem computer? Do you still get the error and skewed printing?  
>>  
>> --  
>> Herb Tyson MS MVP  
>> Please respond in the newsgroups so everyone can follow along.

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>> <http://www.herbtyson.com>  
>> "Harvey" <Harvey@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
>> [news:6116F080-1E41-427D-8471-1BEE007CDACD@xxxxxxxxxxxxxxxxxxxx](mailto:news:6116F080-1E41-427D-8471-1BEE007CDACD@xxxxxxxxxxxxxxxxxxxx)  
>> >I do not have office installed, just Word that was installed (along with  
>> >MS  
>> > Works) when I purchased the computer. I do not have MS Office Document  
>> > Image  
>> > Writer print driver, nor do I have the Adobe PDF print driver. I did  
>> > start  
>> > Word in Safe mode and the same error and print results were produced.  
>> >  
>> > I checked for a new printer driver, but there is no updated driver  
>> > available  
>> > from the Dell site.  
>> >  
>> > I do appreciate the help in trying to resolve this problem, but due to  
>> > the  
>> > few times that I try to use this feature, it may be less trouble to  
>> > just  
>> > use  
>> > the work around of resetting the margins in a standard page.  
>> >  
>> > One thing I just thought of is that I do not have Word installed on my  
>> > new  
>> > computer that the printer is connected to (Dell is currently installing  
>> > Wordperfect instead of Word on their computers which is a bit  
>> > annoying). I  
>> > don't know if that should make a difference or not.  
>> >  
>> > Again, thanks for helping with this.  
>> >  
>> > "Herb Tyson [MVP]" wrote:  
>> >  
>> >> From what you've said, it doesn't sound like you're doing anything  
>> >> wrong  
>> >> in  
>> >> Word, since you're doing what I'm doing, and I'm not getting a margins  
>> >> error, and I am getting the expected results. To confirm that it's a  
>> >> printer  
>> >> driver issue, though, if there is another printer available, you might  
>> >> try  
>> >> printing to it to see what happens. If you don't have another printer  
>> >> available, another testing option is to print to the Microsoft Office  
>> >> Document Image Writer printer driver (assuming it's installed) or to  
>> >> an  
>> >> Adobe PDF driver (if it's available). In any case, the resulting  
>> >> output  
>> >> should resemble the expected paper result. If you continue to get the  
>> >> margin  
>> >> error and things are skewed off to the right, then there probably is a  
>> >> settings problem.

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>>>>  
>>>> If it does look like a settings problem, you might try starting Word  
>>>> in  
>>>> Safe  
>>>> mode to see if the problem still occurs. To start in Safe mode, hold  
>>>> the  
>>>> Ctrl key when you start Word, and keep it held until Word shows up on  
>>>> the  
>>>> taskbar. Switch to Word, and say Yes to starting in Safe mode.  
>>>>  
>>>> --  
>>>> Herb Tyson MS MVP  
>>>> Please respond in the newsgroups so everyone can follow along.  
>>>> <http://www.herbtyson.com>  
>>>> "Harvey" <Harvey@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
>>>> [news:B6B88A8B-5AF9-4A5B-BD9C-7EA1283CEC45@xxxxxxxxxxxxxxxxxxxx](mailto:news:B6B88A8B-5AF9-4A5B-BD9C-7EA1283CEC45@xxxxxxxxxxxxxxxxxxxx)  
>>>>> Thank you.  
>>>>> Yes, I did use File/Page Setup and the Paper tab to set the paper  
>>>>> size.  
>>>>> Also  
>>>>> the Margins tab to set the margins. I tried a second time to set up  
>>>>> a  
>>>>> new  
>>>>> page with the same dimentions and saved it as a Template, but it  
>>>>> still  
>>>>> produced the same result. For me everything looks correct until I  
>>>>> try  
>>>>> to  
>>>>> print.  
>>>>>  
>>>>> The printer is a Dell printer (which I think is actually Lexmark). I  
>>>>> mention  
>>>>> this because I searched around and saw a note that Word uses the  
>>>>> print  
>>>>> driver  
>>>>> in some way to handle paper sizes and in some cases that does not  
>>>>> work  
>>>>> correctly. If that is, in fact, true it may be my printer/driver in  
>>>>> combination with Word is not producing the correct output. At this  
>>>>> point I  
>>>>> have not searched for another driver as one work around is to use a  
>>>>> standard  
>>>>> size page and change the margins to position the output in the  
>>>>> correct  
>>>>> area  
>>>>> on the smaller page size. I don't use this size very often so it is  
>>>>> not  
>>>>> critical for me to go to that bother. On the other hand if that is  
>>>>> not  
>>>>> the  
>>>>> cause, then I would like to know if there is problem with my

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>>>> installation  
>>>> of  
>>>> Word which can or needs to be corrected.  
>>>>  
>>>> "Herb Tyson [MVP]" wrote:  
>>>>  
>>>>> How did you set up the new page size? In Word's File – Page Setup –  
>>>>> Paper  
>>>>> tab? When I do that, it works as expected. Can you give the exact  
>>>>> steps  
>>>>> you're using so we can try to replicate? (Hard to solve a problem  
>>>>> if  
>>>>> it  
>>>>> doesn't occur for the solver.)  
>>>>>  
>>>>> --  
>>>>> Herb Tyson MS MVP  
>>>>> Please respond in the newsgroups so everyone can follow along.  
>>>>> <http://www.herbtyson.com>  
>>>>> "Harvey" <Harvey@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
>>>>> [news:4312B44D-93BD-417D-A9F7-EE3BD9BED3F7@xxxxxxxxxxxxxxxxxxxx](mailto:news:4312B44D-93BD-417D-A9F7-EE3BD9BED3F7@xxxxxxxxxxxxxxxxxxxx)  
>>>>>> Using Word 2002 I set up a new page size of 5.5" wide X 8.7" long  
>>>>>> with  
>>>>>> left  
>>>>>>> and right margins of 0.5" each. In the print preview the data is  
>>>>>>> displayed  
>>>>>>> according to these dimensions.  
>>>>>>>  
>>>>>>> When I go to print I get the following error message:  
>>>>>>> The margins are set outside the printable area of the page. Do  
>>>>>>> you  
>>>>>>> want  
>>>>>>> to  
>>>>>>> continue?  
>>>>>>>  
>>>>>>> If I choose Yes, it prints off the page to the right and the left  
>>>>>>> margin  
>>>>>>> starts at approximatley 2.25" instead of 0.5". If I choose No it  
>>>>>>> takes  
>>>>>>> me  
>>>>>>> back to the document as expected.  
>>>>>>>  
>>>>>>> I am printing across a LAN to a printer connected to another  
>>>>>>> computer,  
>>>>>>> not  
>>>>>>> a  
>>>>>>> network printer. I have no problem getting the correct page  
>>>>>>> size/print  
>>>>>>> when I  
>>>>>>> use Wordperfect on this same computer and setup so I am assuming  
>>>>>>> this

