

Re: Adobe PDFMaker and Word 2003 instabilities

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.docmanagement/2004-08/1365.html>

From: Graham Mayor (gmayor_at_DELETECAPSmvps.org)

Date: 08/14/04

Date: Sat, 14 Aug 2004 17:44:18 +0100

You will need to update to at least version 6.0.1 –

<http://www.adobe.com/support/downloads/product.jsp?product=1&platform=Windows>

to work correctly with Office 2003. The install routine should place copies of the add-ins in the folder

C:\Program Files\Adobe\Acrobat 6.0\PDFMaker.

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Graham Mayor - Word MVP

My web site www.gmayor.com

Word MVP web site <http://word.mvps.org>

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MrMan&Fam wrote:

> Right!. I should have said "I deleted Pdfmaker from my OFFICE11
> Startup file for WORD". I needed to address the XL startup file since
> I was getting errors there too. None in Outlook or Powerpoint,
> though.Thanks for the info about the ".dot" extension. That's what
> the problem was. It was so obvious that I missed it. I've reinstalled
> Acrobat 6 and STILL have nothing in my respective startup files. I
> don't know if I really care. I never use it and I'd rather be free of
> error messages. Thanks for your help.

>

> "Graham Mayor" wrote:

>

>> The pdfmaker.xla file in the XLStart folder works only with XL to
>> provide the Adobe tools to XL.

>>

>> The pdfmaker.dot file which should have been in the Office startup
>> folder C:\Program Files\Microsoft Office\OFFICE11\STARTUP and not
>> the Word startup, provides the toolbar and macros to Word. Without
>> them you will not be able to use the full potential of Acrobat from
>> Word.

>>

>> How do I know the problem is an add-in? From the error message which
>> points to an autoexec macro error. This is most likely caused by an
>> inappropriate version of the pdfmaker.dot macro (or some other
>> add-in).

>>

>> Whether or not the add-in would continue to load is determined by
>> what you renamed it to. If you retained the *.dot extension Word
>> would still see it as an add-in.

>>

>> Reinstall Acrobat to restore the add-ins. Apply the Office 2003
>> compatible update. Make sure the Word add-in is in the correct

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>> Office startup folder and you should be back in business.
>>
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>> Graham Mayor - Word MVP
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>> Word MVP web site http://word.mvps.org
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>>
>>
>> MrMan&Fam wrote:
>>> I deleted Pdfmaker from my Startup file for Word and another one
>>> from Xlstart for Excel and the messages are gone. Was this OK to do
>>> or am
>>> I going to pay for it some other way? Thanks for your help.
>>>
>>> "Graham Mayor" wrote:
>>>
>>>> Yet another contribution from a badly written add-in or an add-in
>>>> from an application intended for use with an earlier Word version.
>>>> Have you established what add-ins are loading?
>>>>
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>>>> <>>< ><<> ><<> <>>< ><<> <>>< <>><<>
>>>> Graham Mayor - Word MVP
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>>>> Word MVP web site http://word.mvps.org
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>>>>
>>>> MrMan&Fam wrote:
>>>>> Thanks. I found the file using Windows Explorer and renamed it
>>>>> and I stopped getting the error. BUT, I still get windows popping
>>>>> up when
>>>>> I open a word or excel file reading "Microsoft Visual Basic -
>>>>> Compile Error in Hidden Module: "DistMon" (or "AutoExec" or
>>>>> "AutoExecNew").
>>>>> Mean anything to you?
>>>>>
>>>>> "Graham Mayor" wrote:
>>>>>
>>>>>> Acrobat installs the add-in responsible in the Office startup
>>>>>> folder, which for office 2003 should be
>>>>>> C:\Program Files\Microsoft Office\OFFICE11\STARTUP
>>>>>> http://word.mvps.org/FAQs/Customization/CheckIfAddinsInstalled.htm
>>>>>> Because this version predates Word 2003, it may not be in that
>>>>>> folder but in C:\Program Files\Microsoft Office\OFFICE\STARTUP.
>>>>>> That folder does not work correctly with Word 2003.
>>>>>> There is an update to the add-in available from Adobe's support
>>>>>> web site. You need to have the current version.
>>>>>> Re-installing Word/Office rarely achieves anything useful. It
>>>>>> does
>>>>>> not affect user settings and certainly not third party products.
>>>>>>
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>>>>>> Graham Mayor - Word MVP
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>>>>>
>>>>> MrMan&Fam wrote:
>>>>>> I am getting the problem and can't resolve it. "Search" doesn't
>>>>>> bring
>>>>>> up any "pdfmaker.anything". I've uninstalled Adobe but I still
>>>>>> get the error, I've uninstalled Office 2003 and reinstalled it
>>>>>> and
>>>>>> STILL get the error. Help!
>>>>>>
>>>>>> "Micky" wrote:
>>>>>>
>>>>>>> The question remains, though: Is there a way to make the two
>>>>>>> programs work together? Is there actually an update somewhere
>>>>>>> that addresses this issue or is there a work around?
>>>>>>>
>>>>>>> Again, the change has to be in response to the Office upgrade
>>>>>>> because the two programs worked together before.