

RE: Windows cannot find C:\ (doc) Make sure you typed the name correct

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*Source:*

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.application.errors/2008-06/msg00186.html>

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- *From:* Paul <Paul@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
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Ive just started having this problem myself

So far i can confirm its not antivirus, firewall, BCM or firefox which is causing the issue

Its possible it has something to do with printer drivers as i can no longer print from word.

However as background i have had Vista ultimate and office basic loaded on this pc with the same printer for the last 12 months without issue

The problem for me started with double clicking an outlook attachment. Since then i have no longer been able to double click a word file from anywhere in windows explorer or outlook without getting the error message. Right click and open with word gives me no error message but word opens without the file opening and then freezes

The only way i can access a file is to open word. then use the File>open dialog

I have tried the following steps so far  
I have removed the network printer from my pc  
Have 'repaired' the word installation  
Have removed and reinstalled word  
Have deleted the word data registry entry  
Have deleted the word addins registry entries  
Have tried the winword /r fix

So far no luck. Any other suggestions from anyone lucky enough to have fixed the problem so far

"Jim Scrivener" wrote:

This Vista & Word 2007 problem has been raised by a small number of users in different locations but there has been no satisfactory solution.

It remains unclear why only a limited number of users have it. But for those

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who do, it is a devastatingly annoying issue – one that renders Word 2007 almost unusable.

The problem:

When you double-click on any Word doc or docx icon – or attempt to open it from Outlook email – it opens a blank page in Word 2007 and you see the message "Windows cannot find C:\ (doc) Make sure you typed the name correctly, and then try again".

On trying a second time simply double-clicking the same icon opens the document in 90% of cases – though there is occasionally a second failure like the first.

This problem means that every document has to be "opened" twice – a huge waste of time. (though opening a doc / docx from within the Word program works fine.)

Note: this also affects Excel 2007 – but I have used this less so am not so sure if it is equally.

Before you respond with solutions – please note:

This problem is unresolved ie ...

All the supposed Firefox solutions including registry alterations make no difference.

Changing or uninstalling Virus programs makes no difference.

It is not just an issue to do with .doc vs .docx

I have uninstalled & reinstalled Office. I have doubled the PC's memory. I have altered every setting I can think of altering (and that is a lot).

Nothing makes any difference.

Can anyone help or suggest anything? I strongly suspect a program clash – but with what?

A possibly related problem (and possible clue??):

On choosing to SAVE Word attachments rather than open them directly from Outlook they save as type "All files" unregistered to any program (with no alternative allowed). This leads to a long-winded opening or renaming process afterwards.

Any help ... please?