

Re: why does this error message always appear when I close a docum

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Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.application.errors/2008-04/msg00476.html>

- *From:* Claire <ccesareosilva@xxxxxxxx>
 - *Date:* Thu, 24 Apr 2008 17:24:12 -0700 (PDT)
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On Apr 16, 3:31 am, David.Thai...@xxxxxxxx wrote:

On Apr 16, 6:44 pm, "Terry Farrell" <terryfarr...@xxxxxxx> wrote:

If you are using the web interface, I don't know how you change the display name to an alias: it certainly isn't wise to post your email address in the open unless it is a 'disposable' address. I use Windows Mail (the Vista upgrade to OE) and it is clearly set the name and email address to whatever you like.

If you would like to use OE or Mail, then the server is msnews.microsoft.com.

Document Image Writer is part of the Office suite, but if it isn't listed under Printers, then it probably was excluded as part of the install.

What you can do is to install one of the bog standard printer drivers from the Windows installation: it doesn't matter if you don't actually have the printer. Try the HP LaserJet 4 driver set as the Windows default. Then run Word and test it for a while to see if that eliminates the problem.

Terry

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Thanks for the speedy reply, but what's the XPS Document Writer? My Office 2007 was purchased online through university. Also, the error only happens about once every 5 times I use word, so I'm not really sure how to actually test whether it stops or not. Also, one more thing, how do I change it so that my email isn't displayed (but a nickname is) when I post this message? Thanks.

I'm not really sure what you mean in the last paragraph, but I checked and I do have the Document Image Writer. Where do I find the "bog printer driver from the Windows Installation"?

Also, I'm doing this through my gmail in Google Groups. I found something to change my nickname, but it doesn't appear to do anything.

I have been getting this message as well. I found that if I just turn my HP printer off I stop getting the message. The printer is still plugged in and is selected as my default printer, but it is just turned off. Easy solution.

Claire

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