

# Re: Word, Visual C++ Runtime Library, Runtime Error

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*Source:*

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.application.errors/2008-03/msg00301.html>

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  - *Date:* Thu, 27 Mar 2008 12:03:30 -0500
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The error could be caused by some files that weren't removed when you uninstalled the PDF Converter or from another add-in. Here's an article on how to troubleshoot this error and find the source:

How to Troubleshoot a Visual C++ Runtime Error in Word  
<http://support.microsoft.com/default.aspx?scid=kb:en-us:555220>

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What is a Microsoft MVP? <http://mvp.support.microsoft.com/gp/mvpfaqs>

"Karine" <[karine@xxxxxxxxxxxxxxxxxxxx](mailto:karine@xxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:e7wfXiCkIHA.5260@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:e7wfXiCkIHA.5260@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Since installing ScanSoft's PDF Conferter Professional on my PC, periodically when I close Word I receive a Visual C++ Runtime Library Runtime Error that references winword.exe and says abnormal program termination. I no longer have PDF Converter Professional installed, but the error persists. Does anyone know what's causing this and how I might fix it?