

Re: Word Does Not Start

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.application.errors/2008-01/msg00428.html>

- *From:* foo@xxxxxxxxxx
 - *Date:* Mon, 28 Jan 2008 03:57:12 -0800 (PST)
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Hi, Jason! I had a very similar problem recently. 2 notebooks, different brands with vista-home. MS Word starts once initially if opened with no document; starts and hangs up when opened for the second and next times – logo, pause, error with the message like yours (path invalid); starts and hangs up with the message "scanning for viruses.." at the status bar (maybe not exactly the same – I deal with a localized version) when opened initially with an existing doc. Both of notebooks had Symantec Internet Security onboard – deinstallation helped.

Good luck.
Dennis.

On 14 O=2, 02:42, Jason <Ja...@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

I am running a Vista and I have MS Office 2003. When I open a document, it will display the Word logo box then later on an error message that says "The document path "C:/....." is not valid" or something like that appears and the logo box stays and does not open Word. When I click on the Word icon on my Desktop, It prompts me to open word in safe mode. I did and nothing happened. I also clicked Winword in its original file location and the same thing happened I also clicked on the safe mode thing and nothing happens. Please help.

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Jason Patrick I. Ranojo