

# Re: Word 2007 'scanning for virus' never ends; Word will not start

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*Source:*

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.application.errors/2008-01/msg00281.html>

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- *From:* st <st@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Fri, 18 Jan 2008 08:01:06 -0800
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BTW, this seems to be happening with all of the Office 2007 programs — Excel is also exhibiting this issue (Running virus scan....) and even Outlook 2007 is slow to start up (takes a few minutes at least before it will respond to anything).

"Terry Farrell" wrote:

It is an Anti Virus problem. Word does not have any AV. Have you tried support for your AV?

—

Terry Farrell – MS Word MVP

"st" <st@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:C0894642-8E6D-4156-AF1E-6AFF1E92E9FF@xxxxxxxxxxxxxxxxxxxx>

I have the same issue, but I started winword.exe /a, I am STILL getting the "running virus scan..." message at the bottom.

I use avast antivirus, but have all of the providers "paused".

What is causing this? My install used to work fine, now for the past 2-3 weeks, I am getting this issue (I have similar problems with Outlook starting up — VERY long startup time). I have Vista Home Premium.

"Beth Melton" wrote:

Since the issue no longer occurs when you start Word using the /a switch then the likely culprit is an old third-party add-in. Check your Startup folders (or use Windows Search) for files with a \*.wll extension. This older

Re: Word 2007 'scanning for virus' never ends; Word will not start

type of add-in is known to cause the "scanning for viruses" message to display since Word is using the same hooks third party virus scanners use (such as Norton) to scan for macros.

Please post all follow-up questions to the newsgroup. Requests for assistance by email cannot be acknowledged.

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Beth Melton  
Microsoft Office MVP

Coauthor of Word 2007 Inside Out:  
<http://www.microsoft.com/MSPress/books/9801.aspx#AboutTheBook>

Word FAQ: <http://mvps.org/word>  
TechTrax eZine: <http://mousetrax.com/techtrax/>  
MVP FAQ site: <http://mvps.org/>

"yood" <yood@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:24BF226D-EE99-483B-91C1-CB1AD141D7CF@xxxxxxxxxxxxxxxxxxxx>

Hi. We have Vista and Office 2007. I loaded MS Visual Studio 2003 on the system. Beforehand, I read the Microsoft page regarding Visual Studio 2003 and Vista:

<http://msdn2.microsoft.com/en-us/vs2005/bb188244.aspx>

Nothing seemed extreme, so I proceeded to install it and it worked well.

However, now when I open a Word document, Word displays 'scanning for viruses' at the bottom of the screen and never stops scanning. It never allows me into Word. I uninstalled the MS Visual Studio 2003, uninstalled Office 2007, re-installed Office 2007 but the problem persists.

I changed the Winword.exe registry keys to start Word with the '/a'

Re: Word 2007 'scanning for virus' never ends; Word will not start

flag.

While it no longer enters the virus scan it  
also disables all other  
add-ins  
and is not suitable.

Is there any help for me? I just want to run  
Word normally...