

Re: Documents become read only

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.application.errors/2007-12/msg00236.html>

- *From:* "Terry Farrell" <mvpng@xxxxxxxxxxxxxxx>
 - *Date:* Sat, 15 Dec 2007 12:36:07 -0000
-

Further to this after more thought: if a user saves a document to the network, EVEN IF it has a Read Only attribute set, it will not affect the current user because the document is still open. It can only become Read Only to the user who has saved the document if they close the document and open it again.

Therefore, if this is what is happening whilst the user is editing, it MUST be a third party add-in with its own SaveAs macro that is causing this problem. Are you using any add-ins with Word/Office ?

Terry Farrell

"Terry Farrell" <mvpng@xxxxxxxxxxxxxxx> wrote in message
news:ACFD6F41-A4FE-47C4-A9F1-8A8733551038@xxxxxxxxxxxxxxx

If this is Word being changed to read only, then I really have no idea where to go with this. I could understand if it was at the network level the read only attribute was being added, but I cannot think of any way that Word would suddenly change a file to Read Only.

When this happens, the users are able to resolve this by doing a SaveAs and starting as a new document. But has anyone tried to find out if it is possible to simply clear the Read Only setting in the SaveAs Options to see if they can save it. If it won't let the Read Only setting be cleared, what happens? Does it ask for a password or something?

I would be really happy if someone could forward me one of these documents that has been made Read Only. Email an attachment to wordng@xxxxxxxxxxxxxxxxxxxxxx (remove the word 'beyond' from the address).

Terry

"RCB" <RCB@xxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:E6F48C48-E59B-4284-895B-C4B781BA1983@xxxxxxxxxxxxxxx

I have the same problem with 2 vista machines on a 5 machine network running XP. When i access the file on my network vis Windows Explorer the read-only box is NOT checked. When I then click on the file and it opens in Word, it opens as read-only.

"Terry Farrell" wrote:

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That doesn't answer the critical question:

When you examine one of these documents when it is reported as Read Only, is it Read Only at Word level (that is, has the document been set to Read Only when you look in the Save options) or has it been given a read only attribute at Windows level (that is, open Windows Explorer and see what attributes have been set in its file properties)?

Terry

"Helpdesk" <Helpdesk@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
news:D4F39A09-79C2-48E6-B934-B304DCF5B24D@xxxxxxxxxxxxxxxxxxxx

> Hi,
>
> I do have the same issue, though not all users having this
issue but
> couple
> of users have to rename the working files very often, I am
running on > W2K
> Domain and users on XP and office 2003, all the updates
are happenning
> regularly through WSUS, the only change I think was
installing 2007
> viewer.
> Can this have any effect,
>
> Cheers,
>
> Helpdesk
>
> "Terry Farrell" wrote:
>
>> We have had that problem reported before but never got a
real >> solution.
>>
>> When you examine one of these documents when it is
reported as Read >> Only,
>> is
>> it Read Only at Word level (that is, has the document
been set to >> Read
>> Only
>> when you look in the Save options) or has it been given a
read only
>> attribute at Windows level (that is, open Windows

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Explorer and see >> what
>> attributes have been set in its file properties)?
>>
>> What type of Network are they connecting to the server,
what type of
>> Server
>> OS, etc? Any firewalls (ISA server)?
>>
>> -- >> Terry Farrell – MS Word MVP
>>
>> "Greg Creedon"
<GregCreedon@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in
>> message
>>
>> news:AA12E2C7-FE72-4855-B41F-F9824A1F3834@xxxxxxxxxxxxxxxxxxxx
>> >I manage a network of around 100 users using Microsoft
Word 2003. A
>> >number
>> >of
>> > users have been reporting that, as they work on a
document, it >> > turns
>> > into
>> > a
>> > read-only file and they have to save the file under
another name.
>> > Anyone
>> > have
>> > idea why this is?
>>