

Re: Documents become read only

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.application.errors/2007-12/msg00210.html>

- *From:* "Terry Farrell" <mvpng@xxxxxxxxxxxxxx>
 - *Date:* Fri, 14 Dec 2007 15:51:00 -0000
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That doesn't answer the critical question:

When you examine one of these documents when it is reported as Read Only, is it Read Only at Word level (that is, has the document been set to Read Only when you look in the Save options) or has it been given a read only attribute at Windows level (that is, open Windows Explorer and see what attributes have been set in its file properties)?

Terry

"Helpdesk" <Helpdesk@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:D4F39A09-79C2-48E6-B934-B304DCF5B24D@xxxxxxxxxxxxxxxxxxxx>

Hi,

I do have the same issue, though not all users having this issue but couple of users have to rename the working files very often, I am running on W2K Domain and users on XP and office 2003, all the updates are happening regularly through WSUS, the only change I think was installing 2007 viewer. Can this have any effect,

Cheers,

Helpdesk

"Terry Farrell" wrote:

We have had that problem reported before but never got a real solution.

When you examine one of these documents when it is reported as Read Only, is it Read Only at Word level (that is, has the document been set to Read Only when you look in the Save options) or has it been given a read only attribute at Windows level (that is, open Windows Explorer and see what attributes have been set in its file properties)?

What type of Network are they connecting to the server, what type of Server

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OS, etc? Any firewalls (ISA server)?

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Terry Farrell – MS Word MVP

"Greg Creedon" <GregCreedon@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

news:AA12E2C7-FE72-4855-B41F-F9824A1F3834@xxxxxxxxxxxxxxxxxxxx

>I manage a network of around 100 users using Microsoft Word 2003. A

>number

>of

> users have been reporting that, as they work on a document, it turns > into

> a

> read-only file and they have to save the file under another name. > Anyone

> have

> idea why this is?