

Re: Message Box About Macros When Open Word

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.application.errors/2007-11/msg00320.html>

- *From:* "Terry Farrell" <mvpng@xxxxxxxxxxxxxx>
 - *Date:* Thu, 29 Nov 2007 17:20:27 -0000
-

Uninstall/reinstall will not work. If this started immediately you installed Word 2007, then it is a legacy add-in that worked with your previous version but if not fully compatible with the new version, You need to remove the offending add-in. Uninstalled Office won't remove it.

Start by looking in the Word Start-up folder and see what templates are installed. Remove them temporarily and test again. If Word works without the templates, put them back one at a time until you find the culprit.

Terry

"WPD" <[county\(please-delete-this\)pyrenees@xxxxxxxxxx](mailto:county(please-delete-this)pyrenees@xxxxxxxxxx)> wrote in message news:9A06519D-52EE-45D4-B194-8FD017A76254@xxxxxxxxxxxxxxxxxx

Hi Terry

Opening Word in Safe Mode eliminated the problem. The program will both open and close without error. I haven't voluntarily installed a third party add-in. The error notifications began immediately after I installed Office 2007, and they only occur in Word and do not occur in Excel.

Do you think that I should perform an uninstall and reinstall of Office 2007?

Thanks for your help.

"Terry Farrell" wrote:

What happens if you start in Safe Mode? From the Run command (Winkey+R) type
in

winword /a

and press enter. Word will start in Safe Mode. Does it open without the error now and more importantly, does it close without the error? If it is OK, you are looking for some incompatible third party add-in that is forcing incompatible macros into Word.

Re: Message Box About Macros When Open Word

Terry

"WPD" <county(please-delete-this)pyrenees@xxxxxxxx> wrote in message news:B173ED7B-8102-4ECC-8ECE-2F4633F584CA@xxxxxxxxxxxxxxxxxxx

> Hi Terry

>

> I located normal.dotm in the c:\documents etc. folder that you > specified. I

> changed it to Normal.bad, and then I opened Word 2007. I still got the

> same

> message box about Macros as I got originally. However, this time when I

> tried

> to close Word 2007 by clicking on the window's "X", the same message box

> about

> Macros popped-up again. This time there was only the one box and it >

> closed

> with a single click on the "OK" button. However, Word 2007 did NOT >

> close,

> so

> I clicked on the "X" again. This time, I got different pop-up box that

> said

> that "Changes have been made that affect the global template, >

> Normal.dotm.

> Do

> you want to save these changes?" I clicked on the "Yes" button, and > this

> caused the same message box about Macros to pop-up, again. I clicked on

> the

> "X" again, and the "Changes have been made....." box popped up again. >

> This

> time, I clicked on "No", and Word 2007 finally closed.

>

> When I checked to see if a new normal.dotm had been created, I found >

> only

> the original file that I had converted from Normal.dotm to Normal.bad.

>

> Any thoughts on my next step?

>

> *****

> "Terry Farrell" wrote:

>

>> Find normal.dot in your profile and rename it as normal.bad. This will

>> normally be in C:\documents and settings\username\application

>> data\microsoft\templates folder.

>>

>> -- >> Terry Farrell - MS Word MVP

>>

>> "WPD" <county(please-delete-this)pyrenees@xxxxxxxx> wrote in message

>>

>> news:E8D9AA2C-6521-439B-8C46-C2E03D00BE8A@xxxxxxxxxxxxxxxxxxx

>> > Hi all

Re: Message Box About Macros When Open Word

>>>
>>> When I open Word, I get a pop-up box that says:
>>> "The function you are attempting to run contains macros or content >>>
> that
>>> requires macro language support. When this software was installed, >>>
> you
>>> (or
>>> your administrator) chose not to install support for macros or
>>> controls."
>>>
>>> I am NOT trying to open a document in Word when this happens. I am
>>> just
>>> opening Word, itself. The information in the box babbles on about >>>
> trust
>>> settings. However, even if I set it to trust any macro that comes >>>
> down
>>> the
>>> pike, I still get the same message box. Indeed, why would there even >>>
> be
>>> a
>>> macro in the base Word executable that would trigger this message >>>
> box?
>>>
>>> To close the box, you must either click on the "OK" button or the X
>>> button
>>> 6
>>> times before no more instances of this pop-up box occurs.
>>>
>>> Any ideas. BTW, I have done searches in both Google and this forum,
>>> but
>>> I
>>> haven't found anything.
>>>
>>> Thanks for the help.
>>