

Re: Problem with Reference Ribbon

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.application.errors/2007-04/msg00292.html>

- *From:* "Beth Melton" <bmelton@xxxxxxxx>
 - *Date:* Mon, 30 Apr 2007 07:40:09 -0500
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As an additional note, there are two Building Blocks.dotx files, a master copy in the Office installation path and a personal copy in your profile. You need to rename your personal copy of Building Blocks.dotx, not the master. The master is used to create a new personal Building Blocks.dotx which, since you did have a beta version installed, was probably not updated to the RTM version and why you are encountering this issue.

Please post all follow-up questions to the newsgroup. Requests for assistance by email can not be acknowledged.

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Beth Melton  
Microsoft Office MVP

Co-author of Word 2007 Inside Out:  
<http://www.microsoft.com/MSPress/books/9801.aspx#AboutTheBook>

Word FAQ: <http://mvps.org/word>  
TechTrax eZine: <http://mousetrax.com/techtrax/>  
MVP FAQ site: <http://mvps.org/>

"Terry Farrell" <[terryfarrell@xxxxxxxx](mailto:terryfarrell@xxxxxxxx)> wrote in message  
[news:FA5F7E35-8254-4059-B193-E07BA0B1D005@xxxxxxxxxxxxxxxxxxxx](mailto:news:FA5F7E35-8254-4059-B193-E07BA0B1D005@xxxxxxxxxxxxxxxxxxxx)

Consensus of opinion recommends:

1. Find and rename the building block.dotx as this is possibly corrupted.

Or if that doesn't resolve it...

2. Run Detect and Repair from the Options menu and if that fails, reinstall from the original disks.

Basically, this isn't an optional install, so should be available. If gets stored with the Office files but is used in the Building Blocks template. If that is corrupt, deleting the BB template and it will be recreated when you restart Word. If it doesn't, it suggests that the original file has been corrupted that may need a reinstall but Detect and Repair may find it

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corrupt and prompt for a reinstall.

Terry

"CowboyJMB"