

Re: Debug Error Message in Word 2002 Related to Runtime

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.application.errors/2007-04/msg00234.html>

- *From:* "Terry Farrell" <terryfarrell@xxxxxxx>
 - *Date:* Sun, 22 Apr 2007 09:14:54 +0100
-

Open Windows Explorer and go into Tools, Options and make sure that show system files is enabled and that hide file extensions of registered file types is disabled.

Terry

"Jim G" <JimG@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:3953FACE-10A3-4133-8155-D113B1D591CF@xxxxxxxxxxxxxxxxxxxx

Terry:

One of the recommendations on that page you sent me to tells me to rename my normal.dot file to normal.old. But when I search my hard drive for the normal.dot file the file cannot be found.

Could this be part of the problem and if so what do you recommend I do now?

Thanks.

Jim

"Terry Farrell" wrote:

Follow everything in the FAQ as some of the opening errors may also be responsible for closing errors. Typically, I expect that you have a third party add-in that is replacing Word's Close command but is incompatible with your version. Follow the FAQ and it should find the problem.

Terry

"Jim G" <JimG@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:4A3F453A-DA15-48F1-ABDE-164340981B10@xxxxxxxxxxxxxxxxxxxx

> Terry:

>

> Are you saying that I should try some of the debugging procedures on > that

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> page for problems with opening Word? Or that there are procedures on >
that
> page for problems with closing Word, too?
>
> I don't see anything on that page that specifically addresses the exact
> problem I am having, both in opening and closing Word.
>
> Please let mem know.
>
> Thanks.
>
> Jim
>
> "Terry Farrell" wrote:
>
>> See <http://word.mvps.org/FAQs/AppErrors/ProbsOpeningWord.htm>
which
>> includes
>> debugging closing errors too.
>>
>> -->> Terry Farrell – MS Word MVP
>>
>> "Jim G" <JimG@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
>>
news:B0F39A0B-29D7-4EB1-A311-4AC00E61E6DA@xxxxxxxxxxxxxxxxxxxx
>>> Hi:
>>>
>>> When exiting Word 2002 I get the following message:
>>>
>>> Debug error!
>>>
>>> Program: C:\.....WINWORD.EXE
>>>
>>> This application has requested the Runtime to terminate it in an
>>> unusual
>>> way. Please contact the application's support team for more
>>> information.
>>>
>>> Also, when I reopen Word, it hasn't stored the names of the most >>>
recent
>>> files I've saved to click on easily under the File menu to reopen >>>
them
>>> without having to search my hard drive for the files.
>>>
>>> I tried using the Help>Fix and Repair feature but I still have the
>>> problem
>>> after doing this.
>>>
>>> Do you have any suggestions for me?
>>>
>>> Thanks.

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>> >
>> > **Jim**
>> >
>> >
>>
>>