

Re: Mouse function lost within Word 2003 document

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.application.errors/2006-11/msg00145.html>

- *From:* "Beth Melton" <bmelton@xxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 11 Nov 2006 10:02:42 -0600
-

Wow! Where have you been getting this advice? I'm not against using dirty workarounds but in this case there really isn't a reason to keep forcing Word to start using the /a switch. As Terry noted, if the issue doesn't occur when you start Word using the /a switch then the cause is a third-party.

When you start Word using the /a switch it places it in a troubleshooting mode which prevents Normal.dot, add-in, and personal preferences from loading – it loads it using the factory defaults. IOW, it means there is nothing wrong with your Word installation.

You need to follow the instruction in the article Terry referenced. Now, if after you check for add-ins described in the article and you still have found nothing there is another type of COM Add-in, (those that are installed per machine) that doesn't display in the COM Add-ins dialog box in the application. If that's the case then take a look at this article (forget the title in this situation) and use methods 3 and 4 to help you locate the add-in:

<http://support.microsoft.com/default.aspx?scid=kb:en-us:555220>

The reason you are seeing a lot of others having problems with Word in this forum is because this forum is dedicated to Word application errors. The fact that most use Windows XP SP2 isn't really a viable reason for the problems – it's simply the most common setup these days.

Regarding the file types: these are only used when you open a file outside the application. They are instructions for the operating system for which application to start and how to load the file. They have nothing to do with errors encountered in Word. Also, it looks like yours are not correct – you should be using DDE to open the file (("%1") represents the file name):

To recreate them use this command at Start/Run:

```
winword /r
```

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Note the space before the forward slash.

Please post all follow-up questions to the newsgroup. Requests for assistance by email can not be acknowledged.

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Beth Melton  
Microsoft Office MVP

TechTrax eZine: <http://mousetrax.com/techtrax/>  
MVP FAQ site: <http://mvps.org/>

"John Longford" <JohnLongford@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message [news:41E718FB-53E0-4D04-85F6-9CC56352C785@xxxxxxxxxxxxxxxxxxxx](mailto:news:41E718FB-53E0-4D04-85F6-9CC56352C785@xxxxxxxxxxxxxxxxxxxx)

Hi Tony and Ewan,

Long Answer short.. Your Winword is chewed.

If you are on Office 2003, a uninstall, registry cleaner, install sequence can work.

If you are on Office 2007, God help you and me too becous we are in the same boat. I have had this prob for over a month now....

Tell you what, there is a similarity in all the posts that I have read on this... All the users are on Winxp sp2... Maybe some component got updated by MS live updates and the Winword team did not do a good job with the testing compatibility, becous all other apps run just fine...

Tried a lot of stuff to get rid of this prob as Word is a key app for me, but I found a dirty work around that I am using ...

Winword /a starts in safe mode and guess what, the prob is not there. Then the workaround involves opening the registry and changing all references to the startup command from winword to winword /a .....

Dirty ..... truly dirty but I need to get it done and maybe all these MVPs won't agree but it works.. Only Create new Doc from the start bar does not work.. some stupid setting somewhere I guess.

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Also another possibility ( that did not work for me ) .. open file explorer  
– file types, advanced, check open/new/edit .....in the command it needs to be winword /n "%1" instead of just %1.. I am referring to the double quotes only.

Hope it helps.. if not you can join me in my prayers – "Our father in MS heaven, Holy be thy name....."