

# Re: Problems opening files not stored in My Documents.

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*Source:*

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.application.errors/2006-04/msg00533.html>

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- *From:* "Charles Kenyon" <[wordfaq@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:wordfaq@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 25 Apr 2006 11:39:53 -0500
- 

Glad to have helped. But it isn't my fix and my words of advice were copied from another poster here. There should be an repaired version of security update available today. It is supposed to allow the software with known problems to operate.

—  
Charles Kenyon

Word New User FAQ & Web Directory: <http://addbalance.com/word>

Intermediate User's Guide to Microsoft Word (supplemented version of Microsoft's Legal Users' Guide) <http://addbalance.com/usersguide>

See also the MVP FAQ: <http://word.mvps.org/FAQs/> which is awesome!

My criminal defense site: <http://addbalance.com>

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This message is posted to a newsgroup. Please post replies and questions to the newsgroup so that others can learn from my ignorance and your wisdom.

"Rae at Pipestem Creek" <[Rae at Pipestem Creek@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Rae at Pipestem Creek@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message <news:A3494B8A-A92A-4FF3-876A-A0F328782896@xxxxxxxxxxxxxxxxxxxx>

Charles – Thanks for the solution to this problem. I struggled yesterday with it. Did an uninstall and reinstall hoping that would clear it up. Then today I found your advice. Took it and downloaded your fix. Wonders of wonders it fixed it and now I am happy! Managed to do a mail merge in Word with an Excel file. Also checked to make sure I could File – Open – and browse for any file I wanted wherever I put it. Thank you, thank you, thank you. – Rae at Pipestem Creek, Carrington ND

Re: Problems opening files not stored in My Documents.

"Charles Kenyon" wrote:

You can uninstall the security update, but first try the other fixes.  
See: You may experience problems in Windows Explorer or in the Windows shell  
after you install security update MS06-015  
<http://support.microsoft.com/?kbid=918165>

If you aren't comfortable with editing the Windows registry yourself, then  
go to [http://www.kellys-korner-xp.com/xp\\_tweaks.htm](http://www.kellys-korner-xp.com/xp_tweaks.htm) and scroll down to Item  
No. 383 "Hewlett-Packard's Share-to-Web software - Fix". Download and run  
the script to automatically modify your registry as described in KB918165.  
You may need to temporarily disable your antivirus program in order to run  
the script.

A revised version of the update is supposed to be released on Tuesday, April  
25, to fix these problems.

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Charles Kenyon

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"jmmm" <jmmm@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
<news:39F93C92-5CD8-405D-A319-74EC23802413@xxxxxxxxxxxxxxxxxxxx>

I am having the same problem, started a few weeks ago....  
help... I  
don't  
really know how to fix this. can I delete the security update  
and fix  
this  
problem?

Re: Problems opening files not stored in My Documents.

"Charles Kenyon" wrote:

This may not apply, but take a look at:

You may experience problems in Windows Explorer or in the Windows shell after you install security update MS06-015  
<http://support.microsoft.com/?kbid=918165>

If you aren't comfortable with editing the Windows registry yourself, then go to [http://www.kellys-korner-xp.com/xp\\_tweaks.htm](http://www.kellys-korner-xp.com/xp_tweaks.htm) and scroll down to Item No. 383 "Hewlett-Packard's Share-to-Web software - Fix". Download and run the script to automatically modify your registry as described in KB918165. You may need to temporarily disable your antivirus program in order to run the script.

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"heltone"

<heltone@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

[news:90CC6BD2-3850-4C06-ACD1-950BC7F9405F@xxxxxxxxxxxxxxxxxxxx](mailto:news:90CC6BD2-3850-4C06-ACD1-950BC7F9405F@xxxxxxxxxxxxxxxxxxxx)

I recently installed a new  
hard drive due to problems  
with the old  
one.

I  
recently bought a new copy  
of Office 2003 and have  
noticed one major  
problem.

On the old hard drive and  
with Office '97, when I click  
"file" then  
"open"

I  
could browse around on the  
hard drive to check all my  
folders for  
Word  
documents and they are  
spread out in many folder,  
just the way I  
like  
to  
sort  
things out categorically.

Now, when I try to use the  
"drop down" that would let  
me browse  
around  
looking for folders other  
than "My Documents" the  
program freezes  
totally.

I  
can access the files by going  
into Windows Explorer and  
manually  
moving  
them  
into My Documents, but this  
is what my tech calls a  
"workaround" and

Re: Problems opening files not stored in My Documents.

it's  
really annoying.  
Anyone else had this  
problem out there? If so,  
were you able to  
solve  
it  
and how can I do so, as  
well?