

Re: Why won't Word start up?

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.application.errors/2005-10/msg00202.html>

- From: "Anne Troy" <ng@xxxxxxxxxxxxxxxxxxxxxx>
 - Date: Sat, 15 Oct 2005 21:07:18 -0400
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Sounds like a bad normal.dot file. See:

http://www.officearticles.com/word/steps_to_troubleshooting_microsoft_word.htm

Anne Troy
www.OfficeArticles.com

"xqqqqme" <xqqqqme@xxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:94C948A2-075F-405A-8FE3-7E296A9CE08B@xxxxxxxxxxxxxxxxxxxx

- > I've had my new Dell desktop (WinXP Home) for a couple of weeks now and,
- > upon
- > receiving it, I did a fresh install of Office 2000 that I had on my old
- > unit.
- > Up until today, it worked perfectly. But now Word will not start up. It
- > starts to load, opening a window with no contents, and then hangs. All I
- > can
- > do is quit the app via the Task Manager. Other Office apps...Excel and
- > Outlook open fine...at least further than Word (though Outlook shows a
- > Runtime error).
- >
- > Today I removed Office 2000 and did a fresh install. I also went to the
- > MS
- > Office update site and had all updates downloaded and installed. Last
- > night
- > Norton ran an entire scan of the HD and there are no viruses. I even ran
- > Norton AV specifically on the two doc files I received via email last
- > night...no sign of trouble.
- >
- > What could possibly be the problem here? It had been working fine for
- > many
- > days.

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