

Re: Blank Documents

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.application.errors/2005-07/msg00020.html>

- *From:* "rwjlnra" <rwjlnra@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 1 Jul 2005 09:58:02 -0700
-

Great thoughts. I verified, on the machine blank word documents do as you said save at 19kb and the files in questions are 0. I ran a chkdsk, found no bad sectors or errors. The partition on the system is NTFS. Also, some of the files that have zeroed out, are on the network, on her user share.

Thanks for the help, and please tell me you've got more ideas!

"Jay Freedman" wrote:

- > Let's take a different tack... In your original post, you said that
- > "The size of the document has been reduced to 0." Do you mean that the
- > file size reported in Windows Explorer is 0? If so, this is not Word's
- > doing -- if you save an empty document in Word, the minimum file size
- > is around 19 KB. You can't make a zero-byte file in Word.
- >
- > I suspect something is incorrectly modifying the file table on the
- > disk. This is more probable if the disk is formatted as FAT16 or
- > FAT32, less likely if it's NTFS. In the older FAT schemes, the
- > start-of-file pointer or the file size, or both, could be damaged
- > without causing any error message to be displayed.
- >
- > Try running CHKDSK to see if it reports any problems on the drive. If
- > that is the problem, an undelete utility or a sector editor may be
- > able to recover the documents.
- >
- > --
- > Regards,
- > Jay Freedman
- > Microsoft Word MVP FAQ: <http://word.mvps.org>
- >
- > On Fri, 1 Jul 2005 07:20:05 -0700, "rwjlnra"
- > <rwjlnra@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:
- >
- >> Thanks for the input, that is a really good idea. The only problem is that
- >> she claims to not even be editing sometimes when this occurs. She also
- >> claims to have just open saved documents to view the material, and then just
- >> close it. Along with that, the modification date never changes, from the
- >> last time she actually made