

Re: The document name or path is not valid...

Re: The document name or path is not valid...

Source:

<http://www.tech-archive.net/Archive/Word/microsoft.public.word.application.errors/2005-04/msg00028.html>

- *From:* "TF" <terryfarrell%40%6d%73%6e%2ecom>
 - *Date:* Thu, 31 Mar 2005 14:27:42 +0100
-

Jerry

This seems to be so widespread that I bet it is an ISP's Anti Virus checker that is causing it. I know that AOL and Hotmail are useless for sending or receiving attached documents of any kind at all (not just Word or zipped files). I probably send 30 to 50 documents a week to and from work, sometimes with multiple attachments and never have any problem. I'm sure it is down to the ISP.

Terry Farrell

"Jerry Pacemaker" <nospamspam-sfclarke@xxxxxxxxxxx> wrote in message [news:OBN\\$Z2ZNFHA.2136@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](news:OBN$Z2ZNFHA.2136@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

: You know – the more I look into this the more it seems like a huge problem
: with Word.

:

: Try this search in Google groups...with enough examples of lost documents
: after transferring through e-mail, or burned onto CD.

:

:

<http://groups-beta.google.com/groups?hl=en&lr=&safe=off&num=100&q=%22document+name+or+path+is+not+val>

:

: as said – it seems to be a header corruption issue and the "file name not
: valid" is a catch-all for "hey there, this document is corrupted".

:

: Interestingly in our case – when we asked the supplier to Zip and resend
the

: file (see below), the Zip file was corrupt.

:

: For our client in the UK (using W2002) – they received the same error from
a

: file saved on my machine (which has every conceivable update) – and sent
to

: them through FTP. I tried saving in every Word version (from my machine).

: The only thing that worked was of course RTF. It seems that Word 2003 is
: very persnickety with its header.

:

: Regards,

Re: The document name or path is not valid...

Re: The document name or path is not valid...

: Shane

:

:

:

:

: "Jerry Pacemaker" <nospamspam-sfclarke@xxxxxxxxxx> wrote in message
: news:%23RgugOZNFHA.1308@xxxxxxxxxxxxxxxxxxxxxxxx

:> Hello Mike,

:>

:> Unfortunately I have no solution, just emotional support. We are getting
:> this more frequently, with a client in the UK who cannot open our
:> documents, and with a supplier in NYC whose documents we cannot open.

:>

:> I am trying to troubleshoot with no success – there seems to be no
useful

:> information expect that this involves corrupt headers – I will let you
:> know if we find out anything. I found this mail looking for a solution.

:>

:> I have Word 2002 with SP3 also.

:>

:> Shane

:>

:> "MikePL" <mpleedham@xxxxxxxxxx> wrote in message

:> news:33e9836a.0503290329.6fcd9b5f@xxxxxxxxxxxxxxxxxxxxxxxx

:>> We are getting more and more documents arriving from our clients via
:>> email which we are unable to open and produce the following error

:>> message:

:>>

:>> "The document name or path is not valid. Try these suggestions.

:>> *Check the file permissions for the document or drive.

:>> *Use the File Open dialog box to locate the document.

:>> (..document name..)"

:>>

:>> We are using Word 2002 with Service Pack 3 and all subsequent updates.

:>> I have switched on the "RepairSmartTags" registry key and tried to

:>> open with repair in safe mode as outlined in Q328100 & Q832890. But

:>> nothing makes any difference.

:>>

:>> I have tried saving the file to network drives, local drives and

:>> opening direct from the email.

:>>

:>> We do not have Norton AntiVirus installed (we use McAfee, I have also

:>> tried with this uninstalled).

:>>

:>> Nothing seems to work and this problem is now getting quite serious,

:>> we can't always ask our clients to re-send in Rich Text Format!

:>>

:>> Any advice would be appreciated.

:>

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- **References:**

- ◆ **Re: The document name or path is not valid...**

- ◇ From: Jerry Pacemaker

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- Prev by Date: **Reasons for Word spontaneously closing and opening: "Word has det.**

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