

microsoft.public.word.application.errors: Re: How do you manually remove Microsoft Word 97?

Re: How do you manually remove Microsoft Word 97?

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From: Suzanne S. Barnhill (sbarnhill_at_mvps.org)

Date: 05/07/04

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Raghu, please do not post entire KB articles here. A link to the article is sufficient, and including the entire text bulks your post from 1KB to 12KB. Moreover, if the user wants to print the article, it is much more efficient to do so from the KB page than from a NG post.

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Word MVP FAQ site: <http://word.mvps.org>
Email cannot be acknowledged; please post all follow-ups to the newsgroup so all may benefit.
"Raghu Prakash" <raghugg@online.microsoft.com> wrote in message news:TT4eQrANEHA.1368@cpmsftngxa10.phx.gbl...
> Hi Sheila,
>
> How to Completely Remove Microsoft Office 97 Microsoft Knowledge Base
> Article - 158658
> <http://support.microsoft.com/default.aspx?scid=kb;EN-US;158658>
>
> IMPORTANT: This article contains information about modifying the registry.
> Before you modify the registry, make sure to back it up and make sure that
> you understand how to restore the registry if a problem occurs. For
> information about how to back up, restore, and edit the registry, click
> the
> following article number to view the article in the Microsoft Knowledge
> Base:
> 256986 Description of the Microsoft Windows Registry
>
> SUMMARY
> This article describes how to completely remove Microsoft Office 97 from
> your computer.
>
> NOTE: For additional information about how to remove Office 97 on
Microsoft
> Windows XP, Microsoft Windows Millennium Edition (Me), and Microsoft
> Windows 2000, click the article number below to view the article in the
> Microsoft Knowledge Base:
> 254250 OFF97: How to Completely Remove Office 97 on Windows XP, Windows
Me,
> and Windows 2000

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>
> NOTE: You must use the Office Removal Wizard to completely remove Office
97
> from your computer. To download the Office Removal Wizard, visit the
> following Microsoft Web site:
> <http://microsoft.com/office/ork/xp/appndx/appa15.htm>
>
> A utility that automates this process is also available. This utility is
> designed to be run only after you run the Setup program for Office 97 and
> click Remove All to remove Office. For additional information, click the
> article number below to view the article in the Microsoft Knowledge Base:
> 176823 OFF97: Utility to Completely Remove Remaining Office 97 Files
>
> For information about removing Microsoft Office 97 for Windows, Service
> Release 1 (SR-1), please see the following article in the Microsoft
> Knowledge Base:
> 173431 OFF97: How to Completely Remove the SR-1 Patch and Patch Update
>
> MORE INFORMATION
> NOTE: After you complete the following steps, it may be necessary to
> reinstall earlier versions of programs that use the shared components that
> Microsoft Office 97 uses. For example, to use any of the programs included
> with Microsoft Office 7.0, it may be necessary to reinstall Microsoft
> Office 7.0 before you can use the programs.
>
> WARNING: If Microsoft Outlook 98 is installed, you must remove it before
> you remove Microsoft Office 97 by using the steps in this article.
>
> To remove Microsoft Office 97 from your computer, follow these steps:
> Click Start, point to Settings, and then click Control Panel.
> Double-click Add/Remove Programs. In the list of installed programs, click
> Microsoft Office 97, and then click Add/Remove. If you installed Microsoft
> Office from a CD, you are prompted to insert the first CD.
>
> If a dialog box displays a message stating that programs are running, quit
> the programs, and then click OK.
> In the Microsoft Office 97 Setup dialog box, click Remove All.
> When you are prompted to remove shared components, click Remove All.
>
> If you are prompted to restart the computer after Setup is completed,
> restart the computer.
>
> WARNING: Before proceeding with the next step, if you are running
Microsoft
> Windows 98, do not delete the Program Files\Common Files\Microsoft
> Shared\MSInfo folder.
>
> NOTES:
> Before you delete the Microsoft Office folder, make sure that you do not
> have other programs, such as Microsoft Project or Microsoft Publisher,
> installed in the Microsoft Office folder. If you delete the Microsoft
> Office folder, you may need to reinstall these programs.
> Deleting the Microsoft Office folder also deletes the Program
> Files\Microsoft Office\Office\XLStart folder, which may contain personal
> files. Make sure that you remove all personal files from this folder
before
> you delete it. Also, deleting the Microsoft Office folder deletes the
> Program Files\Microsoft Office\Templates folder, which may contain
personal
> templates. Make sure that you remove all personal files, including custom
> macros, from this folder before you delete it.
>

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> Some of the files located in the folders to be removed may contain macros,
> templates, or other customizations that you may want to save. You should
> back up these files, so that you can restore them after you reinstall
> Office. They are:
>
> Normal.dot
> Custom.dic
> *.xlb
> Personal.xls
> Blank.pot
> *.pst
> *.pab
> *.acl except Mso97.acl
> Any personal templates you created that might be in the Templates folder.
> In Windows Explorer, delete the following folders:
> <x>:\Program Files\Microsoft Office
> <x>:\Program Files\Common Files\Microsoft Shared\Vba
> <x>:\Program Files\Common Files\ODBC
> <x>:\Windows\Temp\Vbe
>
> where <x> is the drive letter to which Microsoft Office 97 is installed.
> In Windows Explorer, delete the files in the following folders:
>   Windows Folder
>   -----
>
>   Artgalry.cag   Exchng.ini       Mso97.acl        Odbc.ini
>   Odbcinst.ini  Twain.dll        Twain_32.dll     Twunk_16.exe
>   Twunk_32.exe  Wininit.ini      <username>.acl  <username>.pcb
>
> NOTE: <username> is the name of the user who is logged on to the computer.
> If multiple users log on to the computer using different user names, each
> user has separate .acl and .pcb files. All of these files can be deleted.
>   Windows\System Folder
>   -----
>
>   WARNING:
>   If you are running Microsoft Windows 98, do not delete the Mcf40.dll
>   file in the Windows\System folder.
>   If you are running Microsoft Windows NT, delete the files from the
>   Winnt\System32 folder, NOT the Winnt\System folder.
>
>
>   12520437.cpx   12520850.cpx    accwiz.dll
>   cnfnot32.exe  comdlg16.ocx    commtb32.dll
>   convdsn.exe  ct13dv2.dll     dbnmpntw.dll     docobj.dll
>   drvssrvr.hlp  ds16gt.dll      ds32gt.dll       emsabp32.dll
>   emsmdb32.dll  emsui32.dll     emsui32.dll      etexch32.dll
>   fm20.dll      fm20enu.dll     hlink.dll        hlinkprx.dll
>   iso88591.trn  jetdef35.hlp    jeterr35.cnt     jeterr35.hlp
>   jetsql35.cnt  jetsql35.hlp    mapiform.vbx     mapifvbx.tlb
>   mapisvc.cnt  minet32.dll     misc2.srg
>   mlctrl.dll    mscal.cnt       mscal.dep        mscal.hlp
>   mscal.ocx     mscpxl32.dll    msexcl35.dll     msforms.twd
>   msfs32.dll    msjet35.dll     msjint35.dll     msjter35.dll
>   msotjunk.dll  msrd2x35.dll    msrepl35.dll     msriched.vbx
>   msstkprp.dll  mstext35.dll    odbc16gt.dll     msxbse35.dll
>   norweg.trn    oc25.dll        odbccp32.cpl     odbc32.dll
>   odbc32gt.dll  odbcad32.exe    odbcinst.hlp     odbccp32.dll
>   odbccr32.dll  odbcinst.cnt    odbcint.dll      odbcjt32.dll
>   odbcjct.cnt  odbcjct.hlp     odbcji32.dll     odbctrac.dll
>   odbcjtnw.cnt  odbcjtnw.hlp    odbctl32.dll     odtext32.dll
>   oddbse32.dll  odexl32.dll     odfox32.dll      riched.dll
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```
>      pcdlib32.dll      picstore.dll      pubdlg.dll        swedish.trn
>      sqlsrv32.dll      stdole2.tlb       vaen2.dll
>      system.mdw       threed16.ocx     usascii.trn       vbajet32.dll
>      vaen21.olb       vb40016.dll      vb4en16.dll       wmsui.dll
>      vbscript.dll     ven2232.olb      winsspi.dll
>
>      Windows\Fonts Folder (optional)
>      -----
>
>      Arialn.ttf       Arialnb.ttf       Arialnbi.ttf      Arialni.ttf
>      Ariblk.ttf       Bookos.ttf        Bookosb.ttf       Bookosbi.ttf
>      Bookosi.ttf      Bssym1.ttf       Bssym2.ttf       Bssym3.ttf
>      Comic.ttf       Comicbd.ttf       Gara.ttf          Garabd.ttf
>      Garait.ttf       Hatten.ttf        Impact.ttf        Mapsym.ttf
>      Mtextra.ttf      Mtsorts.ttf       Outlook.ttf       Tahoma.ttf
>      Tahomabd.ttf
>
>      Other Folders
>      -----
>
>      File                               Folder
>      -----
>
>      Boot.ini.lnk                       Windows\Recent (optional)
>      Off97pro.stf.lnk                   Windows\Recent (optional)
>      Valupk8.hlp.lnk                    Windows\Recent (optional)
>      Readme.txt.lnk                     Windows\Recent (optional)
>      Wcleanos.ini.lnk                   Windows\Recent (optional)
>      My Documents.lnk                   Windows\Favorites
>      Mscreate.dir                       Windows\Odbc
>      Mscreate.dir                       Windows\Odbc\Data
>      Valupk8.gid                         Windows\Help
>      Rec21c1.mdb                        Windows\Temp
>
> WARNING: If you use Registry Editor incorrectly, you may cause serious
> problems that may require you to reinstall your operating system.
Microsoft
> cannot guarantee that you can solve problems that result from using
> Registry Editor incorrectly. Use Registry Editor at your own risk.
>
>
> Click Start and then click Run. If you are using Windows 95, in the Open
> box, type regedit and then click OK. If you are using Windows NT, in the
> Open box, type regedt32 and then click OK.
> Select the following key in the registry:
> HKEY_CURRENT_USER\Software\Microsoft\Office\8.0
>
>
> With the key selected, click Delete on the Edit menu. When you are
prompted
> to delete this key, click Yes.
> Repeat step 8 and delete the following registry keys:
> HKEY_LOCAL_MACHINE\Software\Microsoft\Shared Tools\Mso97.dll
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Classes\CLSID\{000C0114-0000-0000-C000-
> 000000000046}
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Classes\CLSID\{53230322-172B-11D0-AD40-
> 00A0C90DC8D9}
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Classes\CLSID\{53230327-172B-11D0-AD40-
> 00A0C90DC8D9}
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```
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Classes\CLSID\{812034D2-760F-11CF-9370-
> 00AA00B8BF00}
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Classes\Office.Actor
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Classes\Office.ActorPreview
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Classes\TypeLib\{5B87B6F0-17C8-11D0-
> AD41-00A0C90DC8D9}\8.0
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Classes\TypeLib\{812034D0-760F-11CF-
> 9370-00AA00B8BF00}
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Classes\TypeLib\{000204EF-0000-0000-
> C000-000000000046}\3.0
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Classes\TypeLib\{2DF8D04C-5BFA-101B-
> BDE5-00AA0044DE52}
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\MOS\Mail\Inbox
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\MOS\Mail\SendNote
>
> HKEY_LOCAL_MACHINE\Software\Microsoft\Office\8.0
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Shared Tools\AutoCorrect\8.0
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Shared Tools\MRT7ENU
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Shared Tools\Msoc.dll
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Shared Tools\Vba332.dll
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Shared Tools\Vbe.dll
>
> NOTE: On the following registry key, delete only the values that point to
> Mso97.dll, Vbe.dll, and Vba332.dll.
> HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\ SharedDLLs\
>
> NOTE: On the following registry keys, delete only the value that points to
> Mso97.dll. Do not delete any other values.
> HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\Help
>
> HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\VBA\VbeDllPath
>
> HKEY_USERS\.Default\Software\Microsoft\Office\8.0
>
> Additional Information for Removing a Run From CD Installation
> Select the following key in the registry
> HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Shared Tools
>
> and then select and delete each value that refers to the CD-ROM drive
> letter. For example, if your CD-ROM drive is drive D, delete any value
that
> refers to D:\Office or D:\OS.
>
> Select the following key in the registry
> HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\SharedDLLs
>
> and then select and delete each value that refers to the CD-ROM drive
> letter and the Office or OS folders. For example, if your CD-ROM drive is
```

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> drive D, delete any value that refers to D:\Office or D:\OS.
>
>
> Please let me know has this helped You...
>
> Thank You...
> Raghu...
> This posting is provided "AS IS" with no warranties, and confers no
rights.
>