

RE: MBSA: error occurred while scanning for security updates. (0x8

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2009-07/msg00092.html>

- *From:* Plam <Plam@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 2 Jul 2009 19:57:01 -0700
-

Hi, thanks for your reply,

The error generated by MBSA scan was: An error occurred while scanning for security updates. (0x80070057)

The Windows Firewall is turned off on all machines that are logged onto the domain. Also I assumed as I am running the MBSA scan from an internal server to machines that are connected to the network which I have full admin access to, the machines I am scanning would not be contacting the external update site? The server seems to be downloading the cab file without any issues.

Also I do get the error 80072efd on a machine that is running the MBSA scan without any problems – very strange. The main difference in the log between the working one and the failed one seems to be this error: WARNING: Failed to find token for SID S-1-5-21-2771702539-2635403724-962127515-62252 with hr = 80240018. Do you know what this means?

Extract of WindowsUpdate.log that works okay:

```
2009-07-03 10:22:03:398 1784 1780 Agent *****
2009-07-03 10:22:03:398 1784 1780 Agent ** START ** Agent: Finding updates
[CallerId = MBSA]
2009-07-03 10:22:03:398 1784 1780 Agent *****
2009-07-03 10:22:03:398 1784 1780 Agent * Include potentially superseded
updates
2009-07-03 10:22:03:398 1784 1780 Agent * Online = Yes; Ignore download
priority = No
2009-07-03 10:22:03:398 1784 1780 Agent * Criteria = "IsInstalled=0 or
IsInstalled=1"
2009-07-03 10:22:03:398 1784 1780 Agent * ServiceID =
{3DA21691-E39D-4DA6-8A4B-B43877BCB1B7}
2009-07-03 10:22:07:085 1784 1780 PT WARNING: PTErrors: 0x8024001a
2009-07-03 10:22:07:085 1784 1780 PT WARNING: PTErrors: 0x8024001a
2009-07-03 10:22:07:085 1784 1780 PT WARNING: Initialization failed for
Protocol Talker Context: 0x8024001a
2009-07-03 10:22:07:085 1784 1780 Agent * WARNING: Failed to synchronize,
```

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error = 0x8024001A
2009-07-03 10:22:07:116 1784 1780 Agent * WARNING: Exit code = 0x8024001A
2009-07-03 10:22:07:116 1784 1780 Agent *****
2009-07-03 10:22:07:116 1784 1780 Agent ** END ** Agent: Finding updates
[CallerId = MBSA]
2009-07-03 10:22:07:116 1784 1780 Agent *****
2009-07-03 10:22:07:116 1784 1780 Agent WARNING: WU client failed Searching
for update with error 0x8024001a
2009-07-03 10:22:07:476 1784 1780 Agent *****
2009-07-03 10:22:07:491 1784 1780 Agent ** START ** Agent: Finding updates
[CallerId = MBSA]
2009-07-03 10:22:07:491 1784 1780 Agent *****
2009-07-03 10:22:07:491 1784 1780 Agent * Include potentially superseded
updates
2009-07-03 10:22:07:491 1784 1780 Agent * Online = Yes; Ignore download
priority = No
2009-07-03 10:22:07:491 1784 1780 Agent * Criteria = "IsInstalled=0 or
IsInstalled=1"
2009-07-03 10:22:07:491 1784 1780 Agent * ServiceID =
{7971F918-A847-4430-9279-4A52D1EFE18D}
2009-07-03 10:22:07:507 1784 1780 Misc Validating signature for
C:\WINDOWS\SoftwareDistribution\WuRedir\9482F4B4-E343-43B6-B170-9A65BC822C77\wuredir.cab:
2009-07-03 10:22:07:679 1784 1780 Misc Microsoft signed: Yes
2009-07-03 10:22:07:695 1784 1780 Misc WARNING: WinHttp:
SendRequestToServerForFileInformation failed with 0x80190197
2009-07-03 10:22:07:695 1784 1780 Misc WARNING: WinHttp:
ShouldFileBeDownloaded failed with 0x80190197
2009-07-03 10:22:07:695 1784 1780 Misc WARNING: DownloadFileInternal failed
for <http://download.windowsupdate.com/v7/windowsupdate/redirect/wuredir.cab>:
error 0x80190197
2009-07-03 10:22:07:695 1784 1780 Misc Validating signature for
C:\WINDOWS\SoftwareDistribution\WuRedir\9482F4B4-E343-43B6-B170-9A65BC822C77\wuredir.cab:
2009-07-03 10:22:07:882 1784 1780 Misc Microsoft signed: Yes
2009-07-03 10:22:07:898 1784 1780 Misc WARNING: WinHttp:
SendRequestToServerForFileInformation failed with 0x80190197
2009-07-03 10:22:07:898 1784 1780 Misc WARNING: WinHttp:
ShouldFileBeDownloaded failed with 0x80190197
2009-07-03 10:22:07:898 1784 1780 Misc WARNING: DownloadFileInternal failed
for <http://download.microsoft.com/v7/windowsupdate/redirect/wuredir.cab>: error
0x80190197
2009-07-03 10:22:07:898 1784 1780 Misc Validating signature for
C:\WINDOWS\SoftwareDistribution\WuRedir\9482F4B4-E343-43B6-B170-9A65BC822C77\wuredir.cab:
2009-07-03 10:22:08:116 1784 1780 Misc Microsoft signed: Yes
2009-07-03 10:22:08:132 1784 1780 Misc WARNING: WinHttp:
SendRequestToServerForFileInformation failed with 0x80190197
2009-07-03 10:22:08:132 1784 1780 Misc WARNING: WinHttp:
ShouldFileBeDownloaded failed with 0x80190197
2009-07-03 10:22:08:132 1784 1780 Misc WARNING: DownloadFileInternal failed
for <http://www.update.microsoft.com/v7/windowsupdate/redirect/wuredir.cab>: error
0x80190197
2009-07-03 10:22:08:132 1784 1780 Agent WARNING: Failed to obtain the

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authorization cab URLs, hr=0X80190197

2009-07-03 10:22:08:132 1784 1780 Agent * WARNING: Online service registration/service ID resolution failed, hr=0x80190197

2009-07-03 10:22:08:132 1784 1780 Agent * WARNING: Exit code = 0x80190197

2009-07-03 10:22:08:132 1784 1780 Agent *****

2009-07-03 10:22:08:132 1784 1780 Agent ** END ** Agent: Finding updates

[CallerId = MBSA]

2009-07-03 10:22:08:132 1784 1780 Agent *****

2009-07-03 10:22:08:132 1784 1780 Agent WARNING: WU client failed Searching for update with error 0x80190197

2009-07-03 10:22:12:116 1784 1780 Report REPORT EVENT:

{9E587435-03AB-4DF1-8DBA-55FB6992A190} 2009-07-03

10:22:07:116+1000 1 148 101 {00000000-0000-0000-0000-000000000000} 0 8024001a MBSA Failure Software

Synchronization Windows Update Client failed to detect with error 0x8024001a.

2009-07-03 10:22:12:116 1784 1780 Report REPORT EVENT:

{D1EA9CA5-62EA-41C0-A9FD-6AA0F958F961} 2009-07-03

10:22:08:132+1000 1 148 101 {00000000-0000-0000-0000-000000000000} 0 80190197 MBSA Failure Software

Synchronization Windows Update Client failed to detect with error 0x80190197.

2009-07-03 10:22:14:570 1784 8c0 Misc Validating signature for

C:\WINDOWS\SoftwareDistribution\ScanFile\83f3762d-b9ef-413b-baec-04b4ab1fdd1f\Source.cab:

2009-07-03 10:22:19:195 1784 8c0 Misc Microsoft signed: Yes

2009-07-03 10:22:19:820 4508 2bc Misc ===== Logging initialized

(build: 7.0.6000.374, tz: +1000) =====

2009-07-03 10:22:19:820 4508 2bc Misc = Process:

C:\WINDOWS\system32\wuauclt.exe

2009-07-03 10:22:19:820 4508 2bc Misc = Module:

C:\WINDOWS\system32\wuaueng.dll

2009-07-03 10:22:19:820 4508 2bc DtaStor Default service for AU is

{7971F918-A847-4430-9279-4A52D1EFE18D}

2009-07-03 10:22:21:023 1784 1780 Agent *****

2009-07-03 10:22:21:023 1784 1780 Agent ** START ** Agent: Finding updates

[CallerId = MBSA]

2009-07-03 10:22:21:023 1784 1780 Agent *****

2009-07-03 10:22:21:023 1784 1780 Agent * Include potentially superseded updates

2009-07-03 10:22:21:023 1784 1780 Agent * Online = Yes; Ignore download priority = No

2009-07-03 10:22:21:023 1784 1780 Agent * Criteria = "IsInstalled=0 or IsInstalled=1"

2009-07-03 10:22:21:023 1784 1780 Agent * ServiceID =

{83F3762D-B9EF-413B-BAEC-04B4AB1FDD1F}

2009-07-03 10:22:35:804 1784 1780 PT ++++++ PT: Synchronizing server updates ++++++

2009-07-03 10:22:35:804 1784 1780 PT + Offline serviceId =

{83F3762D-B9EF-413B-BAEC-04B4AB1FDD1F}

2009-07-03 10:22:35:804 1784 1780 PT WARNING: Cached cookie has expired or new PID is available

2009-07-03 10:22:47:085 1784 1780 Agent WARNING: Failed to evaluate

Installed rule, updateId = {A901C1BD-989C-45C6-8DA0-8DDE8DBB69E0}.103, hr =

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8024E001

2009-07-03 10:26:39:288 1784 1780 PT ++++++ PT: Synchronizing extended
update info ++++++

2009-07-03 10:26:39:288 1784 1780 PT + Offline serviceId =
{83F3762D-B9EF-413B-BAEC-04B4AB1FDD1F}

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

2009-07-03 10:26:39:288 1784 1780 OfflSnc WARNING: Failed to add file to the
FileLocationList with 0x80240013

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2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{278BB66C-CE54-40FB-A5A2-AE55804C3917}.106 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{B00FE76D-8C87-48A2-9D5D-FD2D1336698C}.100 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{DD2CC470-501A-4BF2-BC57-88C8F52439EB}.11 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{6ADAE970-39E2-4B94-8337-C49401FF07FA}.100 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{09C1F073-C82F-400A-BB9B-1559BC8DFC64}.102 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{D1F84C75-F914-4FC7-94D5-446DC7987844}.102 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{7255E676-4830-42CA-B30D-1A23E22B1C9A}.108 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{60D8E377-4268-49E3-9193-8CF31BFB0DC5}.100 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{F4789278-6AB5-4CE6-AC4E-51A01746669B}.104 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{4CDB577B-FDD1-49D4-87CC-3808AD20ACBC}.102 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{18250E7C-B36E-4162-838D-1C4B408D8B73}.102 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{94D1CE7E-B5B0-49AB-A127-BD7E684AF2D4}.100 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{E0A7FC7E-FF6E-4559-990B-4B4A01F0AD39}.100 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{BEEAF67F-53D9-46E2-8C06-DDF108D5D631}.100 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{0B0C5180-371F-4F70-97D3-BF7601811F89}.103 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{4B689082-CA9C-46CC-B2FC-720FEDE21299}.10 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{0F4FB382-5878-48C5-B7A4-C70F8EB0D7C6}.102 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{C8F8E983-CE29-4854-B00A-4B25EC26B60F}.101 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{7FF134C3-2D92-4A71-95C8-AFB47C6548F2}.100 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{AEBBC1C3-D659-484B-AE67-B2572C2D84CF}.100 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{215D1FC7-5808-4743-93E5-7E913818F1CC}.101 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{2047D1C8-619D-4D22-9351-97D912F33EB7}.103 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{AD955CC9-3A14-4175-9145-171B20230BF9}.100 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{D6C96BC9-5CD0-4CB8-9614-6BB691E6FFD9}.100 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{B20C7AC9-F972-480C-9601-DE0486342506}.11 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update

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{57ADACC9-C673-40B7-A946-6671AB71AD23}.101 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{70E702CB-5D44-494D-8594-476AC774CD51}.100 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{5D2787CB-BCB5-439D-B734-3E6F1B21B2DD}.105 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{1D1CC0CB-AC23-4F49-80CB-DA1DE2368DA3}.104 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{015984CC-2265-47B6-B255-1818F9937F20}.102 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{FD8054CE-C8D8-4C5C-93D3-B98C707BFE0F}.102 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{ABF412CF-9140-4B4E-B872-79EA51AD4722}.106 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{F41A20CF-18D5-454F-B0DE-85928536541E}.100 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{D80D91CF-6361-4FDF-B35D-F05077902973}.100 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{BE74A7D0-F160-4DFB-A726-6A2C2A900218}.101 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{E0D7A1D3-8D24-4FD0-AEA2-87EE2D1932A1}.100 to search result
2009-07-03 10:26:46:351 1784 1780 Agent * Added update
{25EE37D4-1EB2-4546-843F-AD0AC80BC14E}.104 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{B9DF13D5-AC67-4A9A-893B-732328D1B1D8}.103 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{69794AD5-4C95-4904-8BDA-B308BB9663D4}.101 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{2FCDEFD7-B98F-4A25-8DF4-F8060AFC0942}.100 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{9197DADA-DE1C-420F-B558-E7018602E960}.100 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{1A1038DB-6131-4D8A-984F-443A1A190610}.100 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{95190DDF-2E33-4DA2-A9E2-F9C9A9B5FCC3}.102 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{CEE202E0-51A1-4861-B5D2-F7AAF72C90F6}.100 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{5C360CE0-D5E2-4F05-A0AF-8AFA107E6461}.100 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{9FF741E0-F11E-4CF5-8B49-3BF52D92B814}.102 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{41A25FE0-F119-4AA4-AFC6-86A1CCA0F195}.100 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{04F1BDE0-13B5-4E03-819F-658CC73BFE31}.105 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{1D78D4F2-F09A-49DC-AC5B-F3079E83AD18}.101 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{D8D726F4-DBEE-42BA-A183-243A0BDF1C2C}.101 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{45845DF4-C845-41F3-AF8B-AA4DC2CA29DD}.100 to search result

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2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{238493F6-6D43-4ECB-A4E9-EB63CA49EC87}.100 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{AE8DAFF6-1ADC-4E55-A0C1-3E2E0B0C0058}.100 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{0F9C03F7-D1E1-4D8F-9B66-8B1C7D30421F}.101 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{1EC76DF7-3690-4CD6-9DF4-FA4A40B2EA8D}.101 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{E7EC15F8-AF04-4745-99E1-2271E868F50C}.103 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{FD4C36F8-71C3-4059-9728-3AFB5BC17109}.101 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{70D41FF9-0796-4EB6-A699-61C04CB395FE}.100 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{C5A7BCFB-9DD1-446D-B9AC-ADE49460AA07}.102 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{1AFB1AFE-9AAF-4DC4-9DAC-C75303A84655}.100 to search result
2009-07-03 10:26:46:366 1784 1780 Agent * Added update
{AEB1A4FF-32D5-4060-A066-0018410F5A7C}.102 to search result
2009-07-03 10:26:46:398 1784 1780 Agent * Found 218 updates and 51
categories in search; evaluated appl. rules of 1337 out of 1944 deployed
entities
2009-07-03 10:26:46:538 1784 1780 Agent *****
2009-07-03 10:26:46:538 1784 1780 Agent ** END ** Agent: Finding updates
[CallerId = MBSA]
2009-07-03 10:26:46:538 1784 1780 Agent *****
2009-07-03 10:27:18:429 1784 1368 Agent WARNING: WU client fails
CClientCallRecorder::RemoveService with error 0x80248014
2009-07-03 10:53:41:820 1784 15d4 Misc Validating signature for
C:\WINDOWS\SoftwareDistribution\WuRedir\7971F918-A847-4430-9279-4A52D1EFE18D\wuredir.cab:
2009-07-03 10:53:41:820 1784 15d4 Misc Microsoft signed: Yes
2009-07-03 10:53:41:835 1784 15d4 Misc Validating signature for
C:\WINDOWS\SoftwareDistribution\WuRedir\7971F918-A847-4430-9279-4A52D1EFE18D\wuredir.cab:
2009-07-03 10:53:41:835 1784 15d4 Misc Microsoft signed: Yes
2009-07-03 10:53:41:835 1784 15d4 Report Uploading 1 events using cached
cookie, reporting URL =
<http://stats.update.microsoft.com/ReportingWebService/ReportingWebService.aspx>
2009-07-03 10:53:42:757 1784 15d4 Misc WARNING: Send failed with hr =
80072efd.
2009-07-03 10:53:42:757 1784 15d4 Misc WARNING: SendRequest failed with hr =
80072efd. Proxy List used: <(null)> Bypass List used : <(null)> Auth Schemes
used : <>
2009-07-03 10:53:42:757 1784 15d4 Report WARNING: Failed to upload events to
the server with hr = 80072efd.
2009-07-03 10:53:42:757 1784 15d4 PT + Last proxy send request failed with
hr = 0x80072EFD, HTTP status code = 0
2009-07-03 10:53:42:757 1784 15d4 PT + Caller provided credentials = No
2009-07-03 10:53:42:757 1784 15d4 PT + Impersonate flags = 0
2009-07-03 10:53:42:757 1784 15d4 PT + Possible authorization schemes used
=
=

RE: MBSA: error occurred while scanning for security updates. (0x8

RE: MBSA: error occurred while scanning for security updates. (0x8

2009-07-03 10:53:42:757 1784 15d4 PT WARNING: ReportEventBatch failure,
error = 0x80072EFD, soap client error = 5, soap error code = 0, HTTP status
code = 200

2009-07-03 10:53:42:757 1784 15d4 Report WARNING: Reporter failed to upload
events with hr = 80072efd.

" 8çµl" wrote:

Hello Plam,

0x80072EFD ERROR_INTERNET_CANNOT_CONNECT
That code usually indicates a firewall preventing access.

That error indicates a failure to connect to the update servers and is
addressed in this KB.

<<http://support.microsoft.com/kb/836941>>

Good luck

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