

Re: Yet another KB905474 victim

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2009-04/msg00309.html>

- *From:* "PA Bear [MS MVP]" <PABearMVP@xxxxxxxxxx>
 - *Date:* Sat, 4 Apr 2009 10:50:06 -0400
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1. Stop the Automatic Updates service:

Start > Run > (type in) services.msc > [OK]
Double-click Automatic Updates > Click on Stop
(Stopping the service will take a moment)

2. Delete the contents of the Download folder:

Start > Run > (type in) %windir%\SoftwareDistribution > [OK]
Open the Download folder and delete its contents
Close the window.

3. Go to Windows Update website | Select CUSTOM and allow the scan to complete | Uncheck/deselect KB905474 and hide it ("Don't show me this update again").

4. Start the Automatic Updates service:

Start > Run > (type in) services.msc > [OK]
Double-click Automatic Updates > Click on Start
(Starting the service will take a moment)

—
~PA Bear

ozegirl wrote:

I checked custom as well and there is no option to hide it because it's already downloaded – reports download size 0Kb, ready to install. I just want to get rid of it from the list on windows updates if I can

"PA Bear [MS MVP]" wrote:

1. Run Windows Update manually (<http://windowsupdate.microsoft.com>), selecting the CUSTOM option.

2. Uncheck KB905474 then "hide" it.

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Re: Yet another KB905474 victim

~Robear Dyer (PA Bear)
MS MVP–IE, Mail, Security, Windows Client – since 2002

ozegirl wrote:

This is what I have done:

- * Had automatic updates switched on and it popped up on systray to start downloading
- * Switched automatic updates off as it was an inconvenient time for me to do the download/install
- * Soon after, went to the Windows update site to do the automatic check for updates
- * Found KB905474 and downloaded it successfully
- * Install initialised, started installing, package was extracted, blue bar went across and at the end came up installation failed due to problem with computer
- * Switched AV off in case that was interfering, tried again, same problem
- * switched AV back on tried again
- * read the troubleshooting article and it said install may be applied on next log on so I logged out and back on – same problem
- * came to this forum & started reading
- * read solutions in this post:

<http://www.microsoft.com/windowsxp/expertzone/newsgroups/reader.mspx?&query=905474>

– to (1) manually download or, (2) in another later post in the same thread,
I saw that someone already had it installed on their computer so I checked and found I had it installed on 10th Nov 2008.

* followed the link given
<http://www.microsoft.com/genuine/diag/>

and started diagnostics – initially the last two criteria failed. I have Firefox installed, so i followed the instructions to install the plug–ins

* re–tried the diagnostics and everything passed. I then

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clicked to
validate
Windows and that succeeded.

* I then returned to the Windows update site but I was still
being offered
to install the update – I attempted the install and it failed
again.

* I rebooted in case that was required, went to windows
update and it
failed
to install again

* I then downloaded the full package from

<http://www.download.windowsupdate.com/msdownload/update/v3-19990518/cabpool/windo>

* I then attempted to run the install, but got an error message
saying
that
setup could not continue because I already had a newer
version

* went back to windows update and still I get prompted to
install the
download

My comment is:

OK, so I probably don't need to install this any more, but I'd
feel
happier
if the Windows update site didn't prompt me to install this
update.

My question is:

Would it be worthwhile uninstalling the KB905474 I have in
add/remove
programs dated 10th Nov 2008 and then trying to install this
one from
windows update or will that really muck everything up?

By the way, I have Automatic updates back on again and so
far there has
been
no prompt from there to do anything. (but this has all
happened within an
hour or so)

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The update history on the windows update site doesn't show failed updates – it shows in every case "update cancelled"

What's best to do now?