

Re: ..

Re: ..

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2009-04/msg00137.html>

- *From:* "MowGreen [MVP]" <mowgreen@xxxxxxxxxxxxxx>
 - *Date:* Wed, 01 Apr 2009 20:13:37 -0700
-

The tool is now live:

System Update Readiness Tool for Windows Vista (KB947821) [August 2008]

<http://www.microsoft.com/downloads/details.aspx?FamilyID=2889489c-ee87-4607-8aa5-812e8078ab27&DisplayL>

Download, save it.

Disconnect the system from it's network/internet connection.

Reboot the system to a Clean state

<http://support.microsoft.com/kb/929135>

Now run it.

Please post the 2 logs generated by CheckSUR.

%SYSTEMROOT%\Logs\CBS\CheckSUR.log

%SYSTEMROOT%\Logs\CBS\CheckSUR.persist.log

MowGreen [MVP 2003-2009]

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-343- FDNY

Never Forgotten

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cW wrote:

Still same error

"MowGreen [MVP]" wrote:

Wrong package ... Try here for Vista SP1 x64:

<http://www.microsoft.com/downloads/details.aspx?familyid=e9a8c94b-b9d2-4d64-855f-b5f02ce3df>

Sorry, I forgot the OS is x64, not x86, cW.

Re: ..

Re: ..

MowGreen [MVP 2003–2009]

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cW wrote:

sorry i think i posted that w/o finishing it
"The update does not apply to your system" is the 2160 file

does that mean its the wrong package, or just further
corruption

"MowGreen [MVP]" wrote:

Forget the latest release of CheckSUR for
now. Try this, please:

<http://support.microsoft.com/kb/948252>

Follow the above steps and see if deleting
the .blf and .regtrans-ms files allows the
registry to regenerate them in a more
consistent state.

After doing the steps in KB948252,
download and save KB961260:

<http://www.microsoft.com/downloads/details.aspx?FamilyID=e204253e-ff7c-4410-9>

Close all open browsers and programs.

Disconnect the system from it's
network/internet connection.

Clean Boot the system:

<http://support.microsoft.com/kb/929135>

Install Windows6.0-KB961260-x86.msu

Restart afterwards.

IF KB961260 does not install you are
eligible for *NO-charge* support for getting
the Cumulative IE Security update installed.

Re: ..

Re: ..

From

<http://support.microsoft.com/kb/961260>:

How to obtain help and support for this security update

For home users, no-charge support is available by calling 1-866-PCSAFETY in the United States and Canada or by contacting your local Microsoft subsidiary. For more information about how to contact your local Microsoft subsidiary for support issues with security updates, visit the Microsoft International Support Web site:

<http://support.microsoft.com/common/international.aspx?rdpath=4>

North American customers can also obtain instant access to unlimited no-charge e-mail support or to unlimited individual chat support by visiting the following Microsoft Web site:

<http://support.microsoft.com/oas/default.aspx?&prid=7552>

Suggest you call in and tell the tech that MS09-002: Cumulative security update for Internet Explorer [<http://support.microsoft.com/kb/961260>] will not install.

MowGreen [MVP 2003-2009]

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cW wrote:

Re: ..

Re: ..

The link for the System
Update Readiness Tool
(KB947821) [March 2009]

Didnt work as you said...

I guess i have to wait until it
does right.

"MowGreen [MVP]" wrote:

<http://support.microsoft.com/kb/948252>

Follow the
above steps
and see if
deleting the
.blf and
.regtrans-ms
files allows
the registry
to
regenerate
them in a
more
consistent
state.

The
updating
issue *may*
be
malware-related,
may be
occurring
because of
the installed
security
software, or
the OS files
are in an
'inconsistent'
state, which
is why

Re: ..

Re: ..

KB947821
is being
reoffered.

Nevertheless,
there is
definitely
something
amiss with
the registry
entries for
an IE
Cumulative
Security
update.
After doing
the steps in
KB948252,
download
and save
KB961260:

<http://www.microsoft.com/downloads/details.aspx?FamilyID=e20425>

You should
have a
manually
downloaded
copy of
KB947821
at this point,
correct ?
MS offers a
newer
release of it
BUT ... the
links to the
latest
release don't
work. Go
figure.

System
Update
Readiness
Tool
(KB947821)
[March

Re: ..

2009]

<http://www.microsoft.com/downloads/details.aspx?FamilyID=043568>

Close all
open
browsers
and
programs.
Disconnect
the system
from it's
network/internet
connection.
Clean Boot
the system:
<http://support.microsoft.com/kb/929135>

While in the
Clean Boot
state, run
Windows6.0-KB947821-v4-x86.msu
[CheckSUR]

Next, install
Windows6.0-KB961260-x86.msu
Restart
afterwards.

Did that get
it installed ?
In the
meantime,
let me see if
someone at
MS will
correct the
URL for the
latest
release of
CheckSUR
<sigh>

MowGreen
[MVP
2003-2009]

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Re: ..

-343-

FDNY

Never

Forgotten

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PA Bear

[MS MVP]

wrote:

If
Windows
Update
is
still
offering
KB947821,
something
is
very
wrong
and
the
most
likely
cause
is
a
hijackware
infection.
While
you
can
go
mucking
about
trying
to
clean
the
machine,
I
wouldn't
waste
my

Re: ..

time
if
I
were
you
since
the
computer's
been
unpatched
and
vulnerable
for
so
long.

A
format
&
clean
install
will
fix
all
of
your
problems
very
quickly.

A
Repair
Install
(AKA
in-place
upgrade)
will
NOT
help!

Otherwise,
stick
around
and
see
what
MowGreen
might
have
to
add.

Re: ..

Re: ..

cW
wrote:

I
would
like
to
kno
for
sure
if
this
is
what
it
is
before
i
reformat.

"PA
Bear
[MS
MVP]"
wrote:

Well,
duh!
But
that
suggests
the
problem's
been
extant
for
well
over
a
month.

If

Re: ..

Re: ..

you
installed
KB947821
manually
and
it's
still
being
offered
by
Windows
Update
or
if
all
this
is
caused
by
a
hijackware
infection,
[your]
best
bet
is
to
format
&
reinstall
Vista,
period.

--

~Robear
Dyer
(PA
Bear)
MS
MVP-IE,
Mail,
Security,
Windows
Client

-

since
2002
AumHa
VSOP
&
Admin
<http://aumha.net>

Re: ..

Re: ..

DTS-L
<http://dts-l.net/>

cW
wrote:

Oh,
well
id
like
to
thank
you
for
stating
the
obvious
and
not
helping
with
my
actual
problem....

Incase
you
havent
read...I
HAVENT
UPDATED
CAUSE
IT
DOESNT
WORK

so
yes...i
would
not
have
the
new
updates

"PA

Re: ..

Re: ..

Bear
[MS
MVP]"
wrote:

<kibbitz>

Latest
update
for
Ie7
960714
((security
update))
Culmative
update
958215

KB958215
was
released
on
09
Dec-08.
The
most
recent
Cumulative
Security
Update
for
IE7
(KB961260)
was
released
on
10
Feb-09.
Your
computer
is
NOT
fully
patched

Re: ..

Re: ..

and
remains
vulnerable
to
all
sorts
of
security
exploits!!

</kibbitz>

--

~BroBear

cW
wrote:

KB947821
is
what
it
tells
me
it
fines
everytime
tehres
like
8
entries
shown
in
my
updates
for
it..

Anyway.
All
the
updates
are
successful,
i
viewed
details

Re: ..

Re: ..

on
all
the
IE
updates
and
there
was
no
mention
of
error

Latest
update
for
Ie7
960714
(security
update))
Culmative
update
958215

as
i
said
both
had
no
details
for
any
errors,
both
say
Successful

"MowGreen
[MVP]"
wrote:

KB947821
is
the
*System
Update

Re: ..

Re: ..

Readiness
Tool*,
aka
CheckSUR,
that
I
had
previously
asked
you
to
run.
The
update
detection
detected
that
there
are
inconsistenc
in
the
registry.
Here's
one
of
them:

w)
SMI
Extra
Registry
Key
0x00000000
wcm://Micro

If
my
memory
isn't
on
the
fritz,
that's
from
a
Cumulative
Security
Update

Re: ..

Re: ..

for
Internet
Explorer
that
never
installed
properly

.
Open
Windows
Update
in
the
Control
Panel.

In
the
left
frame,
click
'View
update
history'.
Starting
at

the
top
of
the
list,
work
your
way
down
until

you
find
which
Cumulative
Security
Update

for
Internet
Explorer
7

for
Windows
Vista
(KBxxxxxx)
failed
to

Re: ..

Re: ..

install.
Right
click
the
failed
update
and
choose
'View
details'.
Note
what
the
error
code
is,
if
any.

Please
post
back
with
the
KB
number
of
the
update
that
failed
for
IE
and
the
*error
code*,
if
any,
that
was
seen
when
you
chose
'View
details'.

MowGreen

Re: ..

Re: ..

[MVP
2003-2009]

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FDNY
Never
Forgotten
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cW
wrote:

KB9

sorry
long
day
misr
it.

"She
Stan
wrot

Re: ..

Re: ..

Re: ..