

# Re: recent Real slow down?

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2009-03/msg00500.html>

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- *From:* Hami <[hamitduk@xxxxxxxxxx](mailto:hamitduk@xxxxxxxxxx)>
  - *Date:* Sat, 7 Mar 2009 16:25:00 -0800
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"Shenan Stanley" wrote:

Hami wrote:

recent real slow dorwn, No new hardware, no new software,

Errors  
IRQ\_NO\_LESS\_OR\_EQUAL

0X010846B7 0X00000002 0X00000000 0X806609BA  
0XFFFFFFFF0 0X00000002 0X00000000 0X806609BA

Event log  
S = ati2mtag Event ID = 43034 "Unknown EDID VERSION"

S = Service Control Manager Event ID = 7022 "The CyberLink Background Capture Service (CBCS) service hung on starting"

S = Service Control Manager Event ID = 7001 "The CyberLink Task Scheduler (CTS) service depends on the CyberLink Background Capture Service (CBCS) service which failed to start because of the following error:  
After starting, the service hung in a start-pending state."

The above are in the Event log before it crashes.

System  
Intel quad, 4 gig ram, 5 tera Drives, Gigabyte MB, XP-Pro, SP3

It get so slow Win amp will slow play back of MP3's when I move the mouse, system res a 3-5% normal, move mouse, jumps to 50%+.

Other, I have seen applacation lik win amp/Sharezze, and the OS Just unload - NO ERRORS, the app's just go away. Start them back up and they run slow, the OS will just stop and reboot, NO BSOD, no

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errors on reboot.

PLEASE HELP, do not want to reinfect the computer with XP-PRO (RELOAD OS), it takes days with all the app's.

Uninstall the ATI drivers and download/install the latest drivers from ATI's support web page for your video card model.

Also, just for good measure...

Download, install, run, update and perform a full scan (separately) with the following two applications (freeware versions are the ones to use for this):

SuperAntiSpyware  
<http://www.superantispyware.com/>

MalwareBytes  
<http://www.malwarebytes.com/>

After performing a full scan with one and then the other and removing whatever they both find completely, you may uninstall these products, if you wish.

Reboot.

Start button --> RUN and type in:  
%SystemRoot%\system32\net stop wuauerv  
--> Click OK.

Start button --> RUN and type in:  
%SystemRoot%\system32\regsvr32 %SystemRoot%\system32\wups2.dll  
--> Click OK.

Start button --> RUN and type in:  
%SystemRoot%\system32\net start wuauerv  
--> Click OK.

Download the latest version of the Windows Update agent from here (x86):  
<http://go.microsoft.com/fwlink/?LinkID=91237>  
.... and save it to the root of your C:\ drive. After saving it to the root of the C:\ drive, do the following:

Close all Internet Explorer windows and other applications.

Start button --> RUN and type in:  
%SystemDrive%\windowsupdateagent30-x86.exe /WUFORCE  
--> Click OK.

(If asked, select "Run") --> Click on NEXT --> Select "I agree" and click on NEXT --> When it finishes installing, click on "Finish"...

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Reboot.

Download/Install the latest Windows Installer:

<http://www.microsoft.com/downloadS/details.aspx?familyid=5A58B56F-60B6-4412-95B9-54D056D6F9F4>

Reboot.

Log on as a user with administrative rights and open Internet Explorer and visit <http://windowsupdate.microsoft.com/> and select to do a CUSTOM scan... (Every time you are about to click on something while at these web pages – first press and hold down the CTRL key while you click on it. You can release the CTRL key after clicking each time.)

Once the scan is done, select just ONE of the high priority updates (deselect any others) and install it.

Reboot again.

If it did work – try the web page again – selecting no more than 3–5 at a time.

The Optional Software updates are generally safe – although I recommend against the "Windows Search" one. I would completely avoid the Optional Hardware updates.

Then some general cleanup...

How to use Disk Cleanup

<http://support.microsoft.com/kb/310312>

How to scan your disks for errors

<http://support.microsoft.com/kb/315265>

How to Defragment your hard drives

<http://support.microsoft.com/kb/314848>

Come back – let us know if that worked.

.... Really – come back and let everyone know if that worked.

Also – you may want to look into improving (starting?) your backup regime.

—

Shenan Stanley

MS–MVP

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How To Ask Questions The Smart Way

<http://www.catb.org/~esr/faqs/smart-questions.html>

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I'm running Sunbelt Viper and Firewall, they are both currently unloaded. I was not able to run them with out abending the OS. Ran Viper in SAFE, came up with nothing on first two gig, the rest is stored data, also ran Defender, nother. Just reloaded the new ATI drivers no change (two days ago). the scan took a day each!

Continue with the rest? Damn I move the mouse and the music slows, This is sick! Only on the movement not the scroll?

Hami

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