

Re: Service pack 3

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2009-01/msg01506.html>

- *From:* jer <jer@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 23 Jan 2009 11:47:01 -0800
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HELP!!!

I have finally solved this original problem (see below) but NOW we keep getting the same update over and over! (Security Update for Microsoft .NET Framework, Version 1.1 Service Pack 1 (KB928366)

My update history shows that it has installed like every day for over a month now. I found a link from 12/24/08 "repeating update" that took me to, "How to trouble shoot Windows Update when you are repeatedly offered an update". I tried installing the Malicious Software Removal Tool, it seemed to be successful but I still get the update... I have AVG anti-virus and windows defender... The next step is to install the update in the safe mode. THAT intimidates me some??? Are there any other options to this problem???? Does it matter that I keep getting the same update over and over???

Thanks, Jer

"jer" wrote:

I went to the Microsoft Update Solution Center then found: Updates are not installed successfully from Windows Update, from Microsoft Update, or by using Automatic Updates after you perform a new Windows XP installation or you repair a Windows XP installation
[:http://support.microsoft.com/kb/943144](http://support.microsoft.com/kb/943144).

I followed the instructions in Method 1 several times without success. I did not want to try Method 2 because it required another Download....

I've added RAM we're trying to move things to an external hard drive but I am out of disk space!! I think we're right around 15% now I think.

I've tried to follow a couple of the links that PA Bear posted here and found that I have .NET Framework Version 1.1 and 2.0 both SP 1.... but I was quickly overwhelmed and decided that I needed the instructions "dumbed down".

I will look into your suggestions (Stanley) and see if I can get those to work????

Thanks

Jer

"jer" wrote:

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I have tried twice to respond to you with a nice detailed message but something goes wrong and it won't post so! I'm going to simply say I cannot install Security Update for Microsoft .NET Framework, Version 1.1 Service Pack 1 (KB928366)!

"Shenan Stanley" wrote:

jer wrote:

I have XP Home edition, version 2002
Service pack 3. Do I need
"Security Update for Microsoft
.NetFramework, Version 1.1 Service
Pack 1"? I have tried to numerous times,
followed several
different suggestions (including uninstalling
Net Framework 1.1)
now I'm not sure I can figure out how to
reinstall that! Seems like
I'm digging a hole I'm never going to get out
of!!! Thanks
Microsoft!

You asked, 'Do I need "Security Update for Microsoft
.NetFramework, Version
1.1 Service Pack 1"?'

Well – if you have .NET Framework 1.1 installed (you likely
do given the
information you have) and you plan on keeping it installed
(perhaps some
application you have installed uses it – very likely) then
you should
install all the patches and updates for said software. So in
the case I
have laid out – the answer would be 'Yes, you need Security
Update for
Microsoft .NetFramework, Version 1.1 Service Pack 1...'

Now – although you didn't ask anything else – you did lay
out your scenario.
Casual observation along with experience with the OS and
even the problems
you lay out as having lead me to believe your machine does
have problems
(and although it is evident from the installation of a
Microsoft product –
the problem is with your machine and your stuff – the update
installs for

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thousands or millions of other people with no problem.)

You also did not ask "why" you should install Security Update for Microsoft .NET Framework, Version 1.1 Service Pack 1, but I can easily volunteer that information as part of my answer. It includes more than 90 fixes for .NET Framework 1.1.

List of bugs that are fixed in the .NET Framework 1.1 Service Pack 1

<http://support.microsoft.com/kb/867460>

That's fairly significant.

As for your situation you described – although you did not ask for help the help you need may be found in the "Introduction" section of the article I quoted above. Just in case you cannot get to that article for some reason (and for the archival of this message) – here is the introduction:

<start quote from above web page here>

For more information about the .NET Framework Service Pack 1, click the following article numbers to view the articles in the Microsoft Knowledge Base:
– 885055 (<http://support.microsoft.com/kb/885055/>)
How to obtain Microsoft .NET Framework 1.1 Service Pack 1
– 318785 (<http://support.microsoft.com/kb/318785/>)
How to determine which versions of the .NET Framework are installed and whether service packs have been applied

If you experience problems installing this service pack, refer to the following Microsoft Knowledge Base article:
– 899619 (<http://support.microsoft.com/kb/899619/>)
Installation of .NET Framework service packs is not completed if you first install security update MS05–004

For more information about the .NET Framework and what the .NET Framework is used for, visit the following Microsoft Developer Network (MSDN) Web sites:
– Frequently Asked Questions

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<http://msdn2.microsoft.com/en-us/netframework/Aa497323.aspx>
– Overview of the .NET Framework
[http://msdn2.microsoft.com/en-us/library/zw4w595w\(VS.71\).aspx](http://msdn2.microsoft.com/en-us/library/zw4w595w(VS.71).aspx)
<end quote from above web page here>

I hope that answers your query and perhaps helps you with your described delimita.

If you want more specific help or have further questions (perhaps concerning your described delimita) – please come back and ask. Be sure to include as much detail as possible about your system – in this case – the OS/version/service pack level was a good start. Given the topic – please also provide your video card and version of the drivers/software for that you have installed. List all versions of the .NET Framework you have and lay out any trouble-shooting method/fix you have attempted in the past so we will not repeat any help methods you have already unsuccessfully attempted.

Otherwise – good luck to you!

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Shenan Stanley
MS–MVP

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How To Ask Questions The Smart Way
<http://www.catb.org/~esr/faqs/smart-questions.html>