

Re: XP Pro, SP3, LPT1, HP LaserJet, Printer problem

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2009-01/msg00212.html>

- *From:* "TaurArian" <taurarian@xxxxxxxxxx>
 - *Date:* Sun, 4 Jan 2009 08:22:46 +1100
-

Teflon wrote:

: On Dec 16 2008, 2:18 pm, TaurArian <taurar...@xxxxxxxxxx> wrote:
:: I have an old HP LaserJet 4L connected via LPT1 and running WinXP
:: SP3 Pro and IE7 etc and have no problems.
::
:: My first thought would be the cable attached to the printer and/or
:: power to the printer.
::
:: Unfortunately the old HP LaserJet's printer cable is part of the
:: printer.
::
:: K
::
:: --
:: Disclaimer: The information has been posted "as is" with no
:: warranties or guarantees and doesn't give any rights.
::
:: "PA Bear [MS MVP]" wrote:
::
::
::
::: What does HP Support have to say about this?
:
: You are joking, right? Most of HP's support folks (if they respond)
: have never heard of the LaserJet 4, let alone know anything about
: troubleshooting a problem. Like asking a new IBMer about a 1401 or a
: 1600, or a RAMAC 305. That's why I came to this NG, hoping some old
: codgers like me could advise me.
:
: Anyway, I have gotten this printer to work via an involved process of
: uninstalling and reinstalling the printer's drivers and the LPT1 port,
: and purging the PRINTER Spool Queue. I can then print from a CMD
: prompt and all applications, for awhile. However, after it has been
: sitting idle for awhile, nothing gets to it. When I try to print a
: Test Page, I see a '1' briefly in that printer's Document Print Queue,
: but then that turns to '0' Documents, but there are now two file in
: the PRINTER Spool Queue, 'FP00006.SPL' and FP00006.SHD. The Event

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: Viewer log lists several entries that indicate this printer was
: deleted and then an entry with an Event ID of 6161, Win32 Error Code
: of 2(0x2).
:
: I then go back through the whole uninstall, reboot, reinstall, purge
: routine and it works again, for awhile, and then again, nothing.
:
: This printer works fine on my Win98 machine and my wife's XP Pro
: machine, so I know the printer and the separate cable are OK, that
: it's something wrong in my machine. Ran SFC, and all is OK there.
:
: Tried searching the MSFT Knowledge base, but can not find anything
: specific to this problem.
:
: My USB connected printer works just fine.
:
: Ideas??
:
: This all started after I installed SP3.
:
: A separate issue, but tied to the SP3 install, after the install,
: Kaspersky AV started acting weird. For no apparent reason (no auto
: scans are scheduled) it periodically starts scanning the entire system
: and brings everything to a dismal crawl for several hours. Impossible
: to get it to stop by 'normal' means. Kaspersky is going bye-bye. Any
: reason to believe that Kas has anything to do with the printer
: problem?

Suggest you uninstall SP3 –
How to remove Windows XP Service Pack 3 from your computer
<http://support.microsoft.com/kb/950249>

Now make sure everything is running perfectly before trying to install SP3 again. Make sure printer driver is installed and the old HP working correctly, make sure you have the latest program release for Kaspersky etc. Make sure all updates are done up to that point.

Then reinstall SP3 (do a WU scan to make sure SP3 is then being reoffered) and then install SP3 from the full file (download links available below).

My old HP must be approximately 14 years old and it's working well using only the Windows XP drivers.

Release notes for Windows XP Service Pack 3
<http://support.microsoft.com/kb/936929>
The hard disk space requirements for Windows XP Service Pack 3
<http://support.microsoft.com/kb/947311>

Steps to take before you install Windows XP Service Pack 3

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<http://support.microsoft.com/kb/950717>

Some third-party programs may experience a change in functionality after you install Windows XP Service Pack 3

<http://support.microsoft.com/kb/947309>

How to obtain the latest Windows XP service pack

<http://support.microsoft.com/kb/322389>

Windows XP Service Pack 3 – ISO-9660 CD Image File:

<http://www.microsoft.com/downloads/details.aspx?FamilyId=2FCDE6CE-B5FB-4488-8C50-FE22559D164E&disp>

Windows XP Service Pack 3 Network Installation Package for IT Professionals and Developers (Single installations for PCs can use the same file)

<http://www.microsoft.com/downloads/details.aspx?FamilyId=5B33B5A8-5E76-401F-BE08-1E1555D4F3D4&disp>

TaurArian [MVP] 2005-2009 – Update Services

<http://taurarian.mvps.org>

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How to ask a question: <http://support.microsoft.com/kb/555375>

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Acronis / Diskeeper / Paragon / Raxco

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