

# Re: Windows Update Error on XP 64bit: update is redirected from v6

---

*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-11/msg00944.html>

---

- *From:* billcat <[billcat@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:billcat@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sat, 15 Nov 2008 00:15:00 -0800
- 

OOPS!!

I pasted from the top of the log instead of the bottom. Sorry, MowGreen.

It's late ;)

Some interesting errors here. Hope you can make something of it.

```
2008-11-14 23:56:07:015 880 890 Service ** START ** Service: Service startup
2008-11-14 23:56:07:015 880 890 Service *****
2008-11-14 23:56:07:046 880 890 Misc Registering binary:
C:\WINDOWS\system32\regsvr32.exe /s
"C:\WINDOWS\system32\SoftwareDistribution\Setup\ServiceStartup\wups.dll\7.2.6001.788\wups.dll"
2008-11-14 23:56:07:187 880 890 Misc Registering binary:
C:\WINDOWS\system32\regsvr32.exe /s
"C:\WINDOWS\system32\SoftwareDistribution\Setup\ServiceStartup\wups2.dll\7.2.6001.788\wups2.dll"
2008-11-14 23:56:07:328 880 890 Misc Registering binary:
C:\WINDOWS\SysWOW64\regsvr32.exe /s
"C:\WINDOWS\SysWOW64\SoftwareDistribution\Setup\ServiceStartup\wups.dll\7.2.6001.788\wups.dll"
2008-11-14 23:56:07:343 880 890 Misc Registering binary:
C:\WINDOWS\SysWOW64\regsvr32.exe /s
"C:\WINDOWS\SysWOW64\SoftwareDistribution\Setup\ServiceStartup\wups2.dll\7.2.6001.788\wups2.dll"
2008-11-14 23:56:07:406 880 890 Agent * WU client version 7.2.6001.788
2008-11-14 23:56:07:406 880 890 Agent * Base directory:
C:\WINDOWS\SoftwareDistribution
2008-11-14 23:56:07:406 880 890 Agent * Access type: No proxy
2008-11-14 23:56:07:406 880 890 Agent * Network state: Connected
2008-11-14 23:56:07:703 880 890 Report ***** Report: Initializing
static reporting data *****
2008-11-14 23:56:07:703 880 890 Report * OS Version = 5.2.3790.0.0.65792
2008-11-14 23:56:07:781 880 890 Report * Computer Brand = .
2008-11-14 23:56:07:781 880 890 Report * Computer Model = .
2008-11-14 23:56:07:781 880 890 Report * Bios Revision = 6.00 PG
2008-11-14 23:56:07:781 880 890 Report * Bios Name = Default System BIOS
2008-11-14 23:56:07:781 880 890 Report * Bios Release Date =
2008-05-26T00:00:00
2008-11-14 23:56:07:781 880 890 Report * Locale ID = 1033
2008-11-14 23:56:08:203 880 890 Service * Service restarted after self
update
```

Re: Windows Update Error on XP 64bit: update is redirected from v6

2008-11-14 23:56:12:781 880 a4c Report REPORT EVENT:  
{4FA1D216-D868-460F-B2D5-B34FF2C6ED99} 2008-11-14  
23:56:07:468-0800 1 183 101 {D67661EB-2423-451D-BF5D-13199E37DF28} 0 0 SelfUpdate Success

Content

Install Installation Successful: Windows successfully installed the following  
update: Automatic Updates

2008-11-14 23:56:52:453 880 890 Agent \*\*\*\*\* Agent: Initializing  
Windows Update Agent \*\*\*\*\*

2008-11-14 23:56:52:453 880 890 Agent \*\*\*\*\* Agent: Initializing  
global settings cache \*\*\*\*\*

2008-11-14 23:56:52:453 880 890 Agent \* WSUS server: <NULL>

2008-11-14 23:56:52:453 880 890 Agent \* WSUS status server: <NULL>

2008-11-14 23:56:52:453 880 890 Agent \* Target group: (Unassigned  
Computers)

2008-11-14 23:56:52:453 880 890 Agent \* Windows Update access disabled: No

2008-11-14 23:56:52:468 880 890 DnldMgr Download manager restoring 0  
downloads

2008-11-14 23:56:52:500 880 890 AU ##### AU: Initializing Automatic  
Updates #####

2008-11-14 23:56:52:500 880 890 AU # Approval type: Pre-install notify  
(User preference)

2008-11-14 23:56:52:500 880 890 AU # Auto-install minor updates: No (User  
preference)

2008-11-14 23:56:52:546 880 890 AU AU finished delayed initialization

2008-11-14 23:56:52:546 880 890 AU #####

2008-11-14 23:56:52:546 880 890 AU ## START ## AU: Search for updates

2008-11-14 23:56:52:546 880 890 AU #####

2008-11-14 23:56:52:578 880 890 AU <<## SUBMITTED ## AU: Search for updates  
[CallId = {2AADB0EA-B9B7-45EF-ADA5-14F36044153F}]

2008-11-14 23:56:52:765 880 a4c Agent \*\*\*\*\*

2008-11-14 23:56:52:765 880 a4c Agent \*\* START \*\* Agent: Finding updates  
[CallerId = AutomaticUpdates]

2008-11-14 23:56:52:765 880 a4c Agent \*\*\*\*\*

2008-11-14 23:56:52:765 880 a4c Agent \* Online = No; Ignore download  
priority = No

2008-11-14 23:56:52:765 880 a4c Agent \* Criteria = "IsHidden=0 and  
IsInstalled=0 and DeploymentAction='Installation' and IsAssigned=1 or  
IsHidden=0 and IsPresent=1 and DeploymentAction='Uninstallation' and  
IsAssigned=1 or IsHidden=0 and IsInstalled=1 and  
DeploymentAction='Installation' and IsAssigned=1 and RebootRequired=1 or  
IsHidden=0 and IsInstalled=0 and DeploymentAction='Uninstallation' and  
IsAssigned=1 and RebootRequired=1"

2008-11-14 23:56:52:765 880 a4c Agent \* ServiceID =  
{9482F4B4-E343-43B6-B170-9A65BC822C77}

2008-11-14 23:56:52:765 880 a4c Agent \* Search Scope = {Machine}

2008-11-14 23:56:52:875 880 a4c EEHndlr WARNING: Failed to populate  
ServiceStartup entries in Cache: error 0x80070002

2008-11-14 23:56:52:875 880 a4c EEHndlr WARNING: Failed to populate  
ServiceStartup entries in Cache: error 0x80070002

Re: Windows Update Error on XP 64bit: update is redirected from v6

2008-11-14 23:56:52:937 880 a4c Agent \* Found 0 updates and 14 categories  
in search; evaluated appl. rules of 47 out of 163 deployed entities  
2008-11-14 23:56:52:953 880 a4c Agent \*\*\*\*\*  
2008-11-14 23:56:52:953 880 a4c Agent \*\* END \*\* Agent: Finding updates  
[CallerId = AutomaticUpdates]  
2008-11-14 23:56:52:953 880 a4c Agent \*\*\*\*\*  
2008-11-14 23:56:52:953 880 764 AU >>## RESUMED ## AU: Search for updates  
[CallId = {2AADB0EA-B9B7-45EF-ADA5-14F36044153F}]  
2008-11-14 23:56:52:953 880 764 AU # 0 updates detected  
2008-11-14 23:56:52:953 880 764 AU #####  
2008-11-14 23:56:52:953 880 764 AU ## END ## AU: Search for updates  
[CallId = {2AADB0EA-B9B7-45EF-ADA5-14F36044153F}]  
2008-11-14 23:56:52:953 880 764 AU #####  
2008-11-14 23:56:57:546 880 a4c Report REPORT EVENT:  
{9A7FC655-8B72-4480-AAF7-FCEAF6C01EAA} 2008-11-14  
23:56:52:546-0800 1 202 102 {00000000-0000-0000-0000-000000000000} 0 0 AutomaticUpdates  
Success Content Install Reboot completed.

"MowGreen [MVP]" wrote:

Lock pages in memory  
<http://technet.microsoft.com/en-us/library/ms190730.aspx>

Locking pages in memory is not required on 64-bit operating systems.

I'm not sure if that's the cause of the issue but, why did you enable  
that setting ? Are you working with an SQL database ?

Antivir \*usually\* does not interfere with the installation of core  
system updating components.

Forgot to ask if you checked the hosts file ... did you ?

Also, check to see if there's an lmhosts file [not lmhosts.sam as that's  
just a sample file]. If there is, open it and see if it's pointing  
towards the v4 site.

One thing we do know ... some 'thing' is definitely redirecting the  
system to the old site.

Give this a shot, please. Go to Start > Run > type this into the Open:  
line and then click OK or press Enter

wuaclt /detectnow

Wait about 3-5 minutes or until no activity is showing in the local area  
connection icon. Open the WindowsUpdate.log and post at least the last  
50 or so lines of the log into your reply, please.

Open the WU.log from Start > Run > type in, then click OK or press Enter

%windir%\windowsupdate.log

Re: Windows Update Error on XP 64bit: update is redirected from v6

Re: Windows Update Error on XP 64bit: update is redirected from v6

BTW, was this a clean reinstall of XP or a Repair Install ?

MowGreen [MVP 2003–20009]

=====  
\*-343-\* FDNY  
Never Forgotten  
=====

billcat wrote:

I use Antivir and did disable the Guard which is about all you can do without uninstalling Antivir. I didn't notice any conflict with AU Check. I often disable the Guard when installing software or adding updates and never noticed a problem.

You should know that I used system restore after getting the "Administrators Only" error but the log you requested is still available:

WinHTTP\_log.txt ==

Proxycfg settings WORKED. Note – If you are getting 0x8024402C when performing WU/MU scan, then see <http://support.microsoft.com/?id=900936>

Microsoft (R) WinHTTP Default Proxy Configuration Tool  
Copyright (c) Microsoft Corporation. All rights reserved.

Current WinHTTP proxy settings under:  
HKEY\_LOCAL\_MACHINE\  
SOFTWARE\Microsoft\Windows\CurrentVersion\Internet  
Settings\Connections\  
WinHttpSettings :

Direct access (no proxy server).

gpresult.txt ==

Microsoft (R) Windows (R) 2000 Operating System Group Policy Result tool  
Copyright (C) Microsoft Corp. 1981–1999

Created on Wednesday, November 12, 2008 at 1:14:35 PM

Re: Windows Update Error on XP 64bit: update is redirected from v6

Operating System Information:

Operating System Type: Professional  
Operating System Version: 5.2.3790  
Terminal Server Mode: Not supported

#####

User Group Policy results for:

BILL-ABIT\Bill

Domain Name: BILL-ABIT  
Domain Type: None (Local user account)

Roaming profile: (None)  
Local profile: C:\Documents and Settings\Bill

The user is a member of the following security groups:

BILL-ABIT\None  
\Everyone  
BUILTIN\Administrators  
BUILTIN\Users  
NT AUTHORITY\INTERACTIVE  
NT AUTHORITY\Authenticated Users  
NT AUTHORITY\This Organization  
\LOCAL  
NT AUTHORITY\NTLM Authentication

The user has the following security privileges:

Lock pages in memory  
Bypass traverse checking  
Manage auditing and security log  
Back up files and directories  
Restore files and directories  
Change the system time  
Shut down the system  
Force shutdown from a remote system  
Take ownership of files or other objects  
Debug programs  
Modify firmware environment values  
Profile system performance  
Profile single process  
Increase scheduling priority  
Load and unload device drivers  
Create a pagefile  
Adjust memory quotas for a process  
Remove computer from docking station

Re: Windows Update Error on XP 64bit: update is redirected from v6

Perform volume maintenance tasks  
Impersonate a client after authentication  
Create global objects

#####

Last time Group Policy was applied: Wednesday, November 12, 2008 at  
12:56:19  
PM

#####

Computer Group Policy results for:

Domain Name:  
Domain Type: Windows NT v4

The computer is a member of the following security groups:

BUILTIN\Administrators  
\Everyone  
NT AUTHORITY\Authenticated Users

#####

Last time Group Policy was applied: Wednesday, November 12, 2008 at  
12:56:19  
PM

=====

The computer received "Registry" settings from these GPOs:

Local Group Policy  
Revision Number: 65537  
Unique Name: Local Group Policy  
Domain Name:

The following settings were applied from: Local Group Policy

Re: Windows Update Error on XP 64bit: update is redirected from v6

KeyName: Software\Policies\Microsoft\Messenger\Client  
ValueName: PreventAutoRun  
ValueType: REG\_DWORD  
Value: 0x00000001

"MowGreen [MVP]" wrote:

AU Check sets the Permissions unless 3rd party software interferes with it. What is the installed security software and was it \*completely\* disabled when AU Check was run ?

Open the AULOGS subfolder located in the root drive [the drive where WINDOWS is installed to, usually C:\] Extract the contents of the data.cab as you would a .zip file. Drill down and open WinHTTP\_log.txt and gpresult.txt. Post their contents into your reply, please.

MowGreen [MVP 2003–2009]

=====  
\*-343-\* FDNY  
Never Forgotten  
=====

billcat wrote:

Nice application that took minutes as opposed to hours to complete manually but unfortunately, still no joy. Not only am I redirected to v4 but I also now have "Administrators Only" error lol But I appreciate the effort, MowGreen, and the quick response. Much thanks :)

"MowGreen [MVP]" wrote:

Re: Windows Update Error on XP 64bit: update is redirected from v6

Empty Internet Explorer's temporary internet files, History, and all Cookies. Also, suggest you check the Hosts file located in  
WINDOWS\SysWow64\drivers\etc  
to see if the update sites have been added to it. Delete them if present.

If no joy, go here, download and \*save\*: AU Check (v78a)

Once the download completes close \*all\* open browsers and programs. Temp disable the installed AV/security suite. If need be, consult the User Guide or visit the manufacturer's web site to learn how this is done. All processes and services of the above need to be temp disabled.

\*\*\* IF a 3rd party firewall is being used then Disable it and Enable the native XP firewall. The system must be connected in order to download required updating software components. \*\*\*

Now run  
au\_check\_v78a\_codeplex.exe  
and allow it some time to complete its operation.

\*\*\* Reenable any 3rd party firewall if one was disabled and then Disable the Windows Firewall \*\*\*  
Restart the system now.

Is the issue resolved now ?

MowGreen [MVP  
2003–2009]

=====  
\*\_343\_\* FDNY  
Never Forgotten  
=====

billcat wrote:

None of  
these  
suggestions  
did it for  
me. Any  
others? I  
went with  
windoz  
support and  
the guy who  
was  
"helping"  
me was  
totally  
clueless  
about  
64-bit  
systems so I  
thought I'd  
check back  
here.

"JP" wrote:

Hello.  
I  
have  
problem  
with  
Windows  
Update  
within  
my  
XP  
64bit  
SP2.

Re: Windows Update Error on XP 64bit: update is redirected from v6

Recently  
I  
reinstalled  
my  
system  
and  
installed  
Windows  
and  
update  
normally.  
But  
after  
that  
first  
update,  
I  
can't  
access  
Windows  
update  
anymore.  
I  
automatically  
redirects  
the  
<http://update.microsoft.com/windowsupdate/v6/default.aspx?>  
to  
the  
old  
<http://v4.windowsupdate.microsoft.com/en/default.asp>  
site.  
All  
I  
got  
is  
the  
notification  
Windows  
Update  
Error.  
No  
error  
code,  
just  
that.  
I  
tried  
couple  
of  
things

Re: Windows Update Error on XP 64bit: update is redirected from v6

but  
nothing  
works  
(clearing  
cache  
and  
setting  
of  
IE,  
unregistering  
and  
registering  
some  
DLLs,  
reinstalling  
WindowsUpdateAgent30-x64.exe  
etc.).  
Is  
there  
a  
way  
to  
change  
somewhere  
the  
old  
v4  
site  
link  
to  
the  
latest  
one  
v6?  
Does  
anybody  
has  
suggestion  
for  
me?