

Re: Problems with (KB956391)

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-11/msg00541.html>

- *From:* Ron H <RonH@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 10 Nov 2008 15:57:01 -0800
-

HI PA Bear, Having Verizon with MSN Premium my Verizon home page opened in bits and pieces, First parts of the header then an ad then a news story then more of the header etc., much much slower then ever. Then i noticed anniboomb.com video's wouldn't open to full view along with a nascar video site. Also you couldn't watch a video because of buffering every three seconds. after testing my internet connection speed with about five different test sites my speed was down to 450-480 when my speeds should be 1500+ with Verizon telling me there was nothing wrong that they can see from their end. When i removed the update everything is working fine.

Now doing a few system restores untill i restored to OCT. 12 is when everything got better. I reinstalled all updates leaving KB956391 for last and all was fine so i'm not installing Killbits update again. Ron

"PA Bear [MS MVP]" wrote:

After noticing some problems with my Verizon home page opening much slower and different programs not working right...

@Ron: What programs weren't "working right"?

1. Is the machine otherwise fully patched at Windows Update *and* Office Update (if Microsoft Update isn't your default update source)?
2. Assuming it is, do you have Microgaming Download Helper, (Husdawg) System Requirements Lab (www.husdawg.com/systemrequirementslab/Home2.html), and/or PhotoStockPlus Uploader Tool (www.photostockplus.com) installed?

If YES for #1 and NO for #2, installing KB956391 shouldn't be causing any problems.

—

~Robear Dyer (PA Bear)

MS MVP-IE, Mail, Security, Windows Desktop Experience – since 2002

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AumHa VSOP & Admin <http://aumha.net>
DTS-L <http://dts-l.net/>

Ron H wrote:

Hi Engel, It does work my mistake. I wasn't unchecking the update first and then i was allowed to check the box : Do Not Show This update Again. Thanks Again Nice to hear from you again. Ron

"Engel" wrote:

<snip>

Also

Visit <<http://windowsupdates.microsoft.com/>> and do a CUSTOM scan...

Then you can select (or deselect and look at the details and HIDE) the updates you want.

"Ron H" wrote:

After noticing some problems with my Verizon home page opening much slower and different programs not working right i decided to do a system restore. Going back to Oct.12 my computer was fine –just prior to Oct.14 patch Tuesday. Now after installing those updates one at a time discovered that the update : ActiveX Killbits for Windows XP KB956391 was the one with ill effects to my computer. Now that this update is not installed any more, and i'm choosing not to install it, How do i stop the yellow shield in my system tray and also tell WU not to show me this update? This update doesn't allow you to click in the box to stop showing this update.