

Re: Got it working – now it's broken again :-(

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-10/msg01441.html>

- *From:* "TaurArian" <taurarian@xxxxxxxxxx>
 - *Date:* Mon, 20 Oct 2008 21:52:52 +1100
-

0x8024001b
WU_E_SELFUPDATE_IN_PROGRESS
self-update in progress

Recommend trying Resolution Method 2 in this KB article (ignore the title, if need be) to resolve that error:

<http://support.microsoft.com/kb/943144>

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TaurArian [MVP] 2005-2009 – Update Services

<http://taurarian.mvps.org>

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How to ask a question: <http://support.microsoft.com/kb/555375>

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Computer Maintenance: Acronis / Diskeeper / Paragon / Raxco

"A Wiseman" <AWiseman@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:53168EF7-F3C9-4F54-BC83-1161B14D89FA@xxxxxxxxxxxxxxxxxx

Managed to get the Update button in Windows Defender to work (at least once) by ensuring the Windows Installer Service was started (although this could have been a strange coincidence), but still no joy either with the website from IE7 or the Automatic Updates.

Then I found a posting that suggested taking a look at %windir%/WindowsUpdate.Log.

I found the following line:

```
FATAL: Update required for C:\WINDOWS\system32\mucltui.dll: target version
=
0.0.0.0, required version = 7.2.6001.784
```

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When I looked in windows\system32 there was no mucltui.dll file there. So I disabled the Windows Update service, rebooted and copied the mucltui.dll file into place from C:\WINDOWS\SoftwareDistribution\SelfUpdate\Registered. I registered it (and a load of other files too – based on another post elsewhere) and set the Windows Update service to start again.

I also tried reinstalling the Windows Update agent by downloading it from MS and using the /wusforce flag.

This still didn't work. So I went through the suggestions in TaurArian's reply (although I admit I didn't register qm*.dll at the end of suggestion 2). I got to Suggestion 3 and tried the trick of renaming the SoftwareDistribution folder.

Hey presto – both Microsoft Update on the web and the XP Automatic Updates worked again. That was in the early hours of this morning.

BUT tonight, the old behaviour is back again – when I visit the Microsoft Update the green progress bar goes back and forth forever.

Once again the WindowsUpdate.Log shows this:

For the Automatic Updates:

```
Setup *****
Setup ** END ** Setup: Downloading client CABs
cac Setup *****
cac Agent * WARNING: Skipping scan, self-update check returned
0x8024001B
cac Agent * WARNING: Exit code = 0x8024001B
cac Agent *****
cac Agent ** END ** Agent: Finding updates [CallerId =
AutomaticUpdates]
cac Agent *****
cac Agent WARNING: WU client failed Searching for update with error
0x8024001b
```

For the IE7 website, Microsoft Update:

```
COMAPI -----
COMAPI -- START -- COMAPI: Search [ClientId = MicrosoftUpdate]
COMAPI -----
COMAPI <<-- SUBMITTED --- COMAPI: Search [ClientId = MicrosoftUpdate]
```