

Re: "configuring updates 3 of 3. 0% complete" reboot loop in Vista – p

## Re: "configuring updates 3 of 3. 0% complete" reboot loop in Vista – p

---

*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-09/msg02534.html>

---

- *From:* "PA Bear [MS MVP]" <[PABearMVP@xxxxxxxxxx](mailto:PABearMVP@xxxxxxxxxx)>
  - *Date:* Tue, 30 Sep 2008 14:00:23 -0400
- 

You're replying to a very old thread, Kati A. Since this thread started, the following KB article was released:

The update is not installed successfully, you receive a message, and the computer restarts when you try to install an update in Windows Vista

<http://support.microsoft.com/kb/949358>

Unlimited installation and compatibility support for Vista SP1 is available at no charge through 18 Mar-09

" US: <http://support.microsoft.com/oas/default.aspx?ln=en-us&prid=11274&gprid=500921>

" CA: <http://support.microsoft.com/oas/default.aspx?ln=en-ca&prid=11274&gprid=500921>

" UK: <http://support.microsoft.com/oas/default.aspx?ln=en-gb&prid=11274&gprid=500921>

" AU: <http://support.microsoft.com/oas/default.aspx?ln=en-au&prid=11274&gprid=500921>

" Other: <http://support.microsoft.com/oas/default.aspx> | select Windows Vista | select Windows Vista Service Pack 1

--

~Robear Dyer (PA Bear)

MS MVP-IE, Mail, Security, Windows Desktop Experience – since 2002

AumHa VSOP & Admin <http://aumha.net>

DTS-L <http://dts-l.net/>

Kati A wrote:

Did all this and still the endless loop. Tried 2 different restore points...what the H??

"PA Bear [MS MVP]" wrote:

The following is from MS PSS (paraphrased):

Issue:

After installing updates from Windows Update, you may get into a Reboot loop where you machines gets to configuring updates 3 of 3. 0% complete

Re: "configuring updates 3 of 3. 0% complete" reboot loop in Vista – p  
then reboots. The machine then continues to reboot.

Solution:

1a. Boot to the Windows DVD and choose the repair option in the lower left hand corner, choose System Restore, and select a Restore Point predating the attempted installation of the updates.

1b. If you don't have the DVD and the Vista came preinstalled on the machine, boot to the Safe Mode options using F8 during startup (tutorial: <http://www.bleepingcomputer.com/tutorials/tutorial61.html#vista>).

Once in Safe Mode, invoke System Restore as follows:

Start | Run | (type in) rstrui.exe | [OK]

Select an available Restore Point predating the attempted installation of the updates.

Recommendation:

To avoid running into the same problem again, install the following update separately and ASAP:

A software update is available for the Windows Vista installation software feature:

<http://support.microsoft.com/kb/937287>

Download links for manual installation:

Vista x86 :

<http://www.microsoft.com/downloads/details.aspx?FamilyID=5639710d-dfbf-4527-806e-9a1634d0>

Vista x64:

<http://www.microsoft.com/downloads/details.aspx?FamilyID=54235949-b5db-4fe2-a841-ef938217>