

## Re: Update for Microsoft Works 8 (KB955428)

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-08/msg01459.html>

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- *From:* "PA Bear [MS MVP]" <[PABearMVP@xxxxxxxxx](mailto:PABearMVP@xxxxxxxxx)>
  - *Date:* Sun, 17 Aug 2008 12:02:38 -0400
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Full Windows version (e.g., Vista SP1; WinXP SP3)?

80070103 Error\_No\_More\_Items: Windows has determined that the selected driver is not the best driver for your machine.

Are you sure that error isn't associated with another update (e.g., an Optional Hardware update)?

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~PA Bear

Droids wrote:

Thanks for the help, I'll try all that out.

It seems the error code is Code 80070103...

"PA Bear [MS MVP]" wrote:

Start a free Windows Update support incident request:  
<https://support.microsoft.com/oas/default.aspx?gprid=6527>

Support for Windows Update:  
<http://support.microsoft.com/gp/wusupport>

For home users, no-charge support is available by calling 1-866-PCSAFETY in the United States and in Canada or by contacting your local Microsoft subsidiary. There is no-charge for support calls that are associated with security updates. When you call, clearly state that your problem is related to a Security Update and cite the update's KB number (e.g., KB955428).

For more information about how to contact your local Microsoft subsidiary for security update support issues, visit the International Support Web site: <http://support.microsoft.com/common/international.aspx>

For enterprise customers, support for security updates is available through your usual support contacts.

Re: Update for Microsoft Works 8 (KB955428)

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~Robear Dyer (PA Bear)  
MS MVP--Windows (IE, OE, Security, Shell/User)  
AumHa VSOP & Admin; DTS--L.net

Droids wrote:

That's exactly what I was doing, and I'm having no luck. I don't have a MS Works disc and it seems to want it in order to install. Now it's giving me error messages about reading a certain .msi file.

Is this update absolutely necessary even I don't have a disc, or can I safely ignore it as it's proving extremely difficult to update?  
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"williamtell" wrote:

This possible fix was posted by Pa Bear yesterday, god luck.

1. Download the update from this link (SAVE it to your desktop, don't RUN it):

<http://www.microsoft.com/downloads/details.aspx?familyid=458985C3-9C6F-4049->

2. Insert your MS Works 8 CD (if available) into the appropriate drive bay.

3. Double-click on the saved file to install the update; follow all prompts. --

~Robear Dyer (PA Bear)  
MS MVP--IE, Mail, Security, Windows Desktop Experience -- since 2002  
AumHa VSOP & Admin <http://aumha.net>  
DTS--L <http://dts-l.net/>

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WT

"Droids" wrote:

Re: Update for Microsoft Works 8 (KB955428)

I've looked around and found some helpful posts of your's with a download link. I've downloaded it and saved it to my desktop, but when I go to double click I get a pop-up asking to allow or disallow the installer to access my computer. Even after clicking Allow, however, nothing further happens.

"williamtell" wrote:

Many people have had the same problem, scroll down the posts from the last two days and you will find the fix to your problem.

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WT

"Stepram"  
wrote:

Update  
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Microsoft  
Works  
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(KB955428)  
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Re: Update for Microsoft Works 8 (KB955428)

find  
works8.msi

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computer.

Anyone  
got  
any  
Ideas?

I  
am  
running  
XP  
SP3  
and  
works  
8.

Thanks

Stephen