

Re: Failed security installations

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-08/msg01353.html>

- *From:* "PA Bear [MS MVP]" <PABearMVP@xxxxxxxxx>
 - *Date:* Sat, 16 Aug 2008 17:24:49 -0400
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Did you upgrade from Office 2003 to Office 2007? Is Office 2007 SP1 installed?

Try placing your Office CD/DVD into the appropriate bay before attempting to install these updates again.

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~Robear Dyer (PA Bear)

MS MVP-IE, Mail, Security, Windows Desktop Experience - since 2002

AumHa VSOP & Admin <http://aumha.net>

DTS-L <http://dts-l.net/>

Jimbo wrote:

Can someone help -- I've tried the standard fixes.

Update for the 2007 Microsoft Office System (KB946691)
Security Update for Microsoft Office system 2007 (KB951808)

I'm using XP and upgraded office 2007 on a Dell.

Here is the log

```
2008-08-15 16:32:48:375 1192 1318 AU Setting AU scheduled install time to
2008-08-16 08:00:00
2008-08-15 16:32:48:375 1192 1318 AU AU setting pending client directive to
'Install Approval'
2008-08-15 16:32:48:375 1192 1318 AU Changing existing AU client directive
from 'Download Progress' to 'Install Approval', session id = 0x0
2008-08-15 16:32:48:390 4892 143c CltUI AU client got new directive =
'Install Approval', serviceId = {7971F918-A847-4430-9279-4A52D1EFE18D},
return = 0x00000000
2008-08-15 16:32:48:390 4892 143c CltUI AU client creating UI plugin,
clsid={3809920F-B9D4-42DA-92E0-E26265E0FB89}
2008-08-15 16:32:49:578 1192 1444 Report REPORT EVENT:
{59F5B1CD-5F5E-4A68-AD97-9F4BF36C1287} 2008-08-15
16:32:44:578-0500 1 162 101 {285601B8-5C07-4856-B4E6-847F053BE4CB} 101 0
AutomaticUpdates Success Content Download Download succeeded. 2008-08-15
16:32:49:578 1192 1444 Report REPORT EVENT:
{B95F53D4-BB31-45B1-9D43-A83E83FC1F81} 2008-08-15 16:32:44:578-0500 1 188
102 {00000000-0000-0000-0000-000000000000} 0 0 AutomaticUpdates Success
```

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Content

Install Installation Ready: The following updates are downloaded and ready for installation. This computer is currently scheduled to install these updates on Saturday, August 16, 2008 at 3:00 AM: – Security Update for SQL Server 2005 Service Pack 2 (KB948109) – Update for Outlook 2003 (KB943649) – Security Update for Microsoft Office Excel 2003 (KB951548) – Security Update for Access Snapshot Viewer 2003 (KB955439) – Security Update for Microsoft Office 2003 (KB921598) – Security Update for Microsoft Office PowerPoint 2003 (KB948988) – Security Update for Office 2003 (KB945185) – Security Update for Microsoft Works Suite 2005 (KB943973) – Security Update for Microsoft Office Outlook 2003 (KB945432) – Security Update for Microsoft Office 2003 (KB947355) – Security Update for Microsoft Office Publisher 2003 (KB950213)

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Security Update for Microsoft Office Word 2003 (KB954464)
2008-08-15 16:32:49:578 1192 1444 Report REPORT EVENT:
{047A8E83-6AD6-4089-A135-728AC952AB2B} 2008-08-15
16:32:48:375-0500 1 162 101 {EDABB0FE-1B6A-478B-806B-7FFFD044B2EE} 100 0
AutomaticUpdates Success Content Download Download succeeded. 2008-08-15
16:32:49:578 1192 1444 Report REPORT EVENT:
{5E01AA59-BFEC-4D12-8309-153A3BAD70C7} 2008-08-15 16:32:48:375-0500 1 188
102 {00000000-0000-0000-0000-000000000000} 0 0 AutomaticUpdates Success
Content

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Security Update for Microsoft Office Word 2003 (KB954464) – Update for Microsoft Office Outlook 2003 (KB953432)
2008-08-15 16:33:10:375 1192 644 AU AU received install approval from client for 13 updates
2008-08-15 16:33:10:375 1192 644 AU #####
2008-08-15 16:33:10:375 1192 644 AU ## START ## AU: Install updates
2008-08-15 16:33:10:375 1192 644 AU #####
2008-08-15 16:33:10:375 1192 644 AU # Initiating manual install
2008-08-15 16:33:10:375 1192 644 AU # Approved updates = 13
2008-08-15 16:33:10:375 1192 136c Agent *****
2008-08-15 16:33:10:375 1192 644 AU <<## SUBMITTED ## AU: Install updates / installing updates [CallId = {2EA65FEB-8977-4A1C-9262-DBD0C48AA458}]
2008-08-15 16:33:10:375 1192 136c Agent ** START ** Agent: Installing updates [CallerId = AutomaticUpdates]
2008-08-15 16:33:10:375 1192 136c Agent *****

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2008-08-15 16:33:10:375 1192 136c Agent * Updates to install = 13
2008-08-15 16:33:10:375 1192 136c Agent * Title = Security Update for
SQL Server 2005 Service Pack 2 (KB948109)
2008-08-15 16:33:10:375 1192 136c Agent * UpdateId =
{88CD371A-EFA0-4433-B150-CE8700337465}.100
2008-08-15 16:33:10:375 1192 136c Agent * Bundles 1 updates:
2008-08-15 16:33:10:375 1192 136c Agent *
{E5F79AD7-CF3E-409F-A354-E04E3A7D0F36}.100
2008-08-15 16:33:10:375 1192 136c Agent * Title = Update for Outlook
2003 (KB943649)
2008-08-15 16:33:10:375 1192 136c Agent * UpdateId =
{3BE47429-68D2-41D9-947B-6EB2D71B73FD}.100
2008-08-15 16:33:10:375 1192 136c Agent * Bundles 1 updates:
2008-08-15 16:33:10:375 1192 136c Agent *
{6D6FD00B-5750-4C4B-B6B2-4D7D0C078F2E}.100
2008-08-15 16:33:10:375 1192 136c Agent * Title = Security Update for
Microsoft Office Excel 2003 (KB951548)
2008-08-15 16:33:10:375 1192 136c Agent * UpdateId =
{A8D2EE29-B6E4-481F-AC97-3E57703E663A}.101
2008-08-15 16:33:10:375 1192 136c Agent * Bundles 1 updates:
2008-08-15 16:33:10:375 1192 136c Agent *
{E9030EE4-B527-4A0F-8F3B-5F1A6E545498}.101
2008-08-15 16:33:10:375 1192 136c Agent * Title = Security Update for
Access Snapshot Viewer 2003 (KB955439)
2008-08-15 16:33:10:375 1192 136c Agent * UpdateId =
{F6E3E036-EAF1-4423-9EAB-9359A23FCB9E}.101
2008-08-15 16:33:10:375 1192 136c Agent * Bundles 1 updates:
2008-08-15 16:33:10:375 1192 136c Agent *
{4CBF819A-44F0-4A36-AF94-E05509395CD6}.101
2008-08-15 16:33:10:375 1192 136c Agent * Title = Security Update for
Microsoft Office 2003 (KB921598)
2008-08-15 16:33:10:375 1192 136c Agent * UpdateId =
{AE97D343-7C0D-4C06-9A62-67EFF01890A9}.100
2008-08-15 16:33:10:375 1192 136c Agent * Bundles 1 updates:
2008-08-15 16:33:10:375 1192 136c Agent *
{CE64FC3C-DD11-4800-B017-BF4EC04232FA}.100
2008-08-15 16:33:10:375 1192 136c Agent * Title = Security Update for
Microsoft Office PowerPoint 2003 (KB948988)
2008-08-15 16:33:10:375 1192 136c Agent * UpdateId =
{FD238246-F66A-43CE-8D31-3A74AE471EA5}.101
2008-08-15 16:33:10:375 1192 136c Agent * Bundles 1 updates:
2008-08-15 16:33:10:375 1192 136c Agent *
{F66A3AF1-9A47-40EB-87F8-33474E1C09B3}.101
2008-08-15 16:33:10:375 1192 136c Agent * Title = Security Update for
Office 2003 (KB945185)
2008-08-15 16:33:10:375 1192 136c Agent * UpdateId =
{BF20A84C-6662-4755-B60D-7FE3A090EB01}.100
2008-08-15 16:33:10:375 1192 136c Agent * Bundles 1 updates:
2008-08-15 16:33:10:375 1192 136c Agent *
{F5D6B773-713D-440B-A7CE-4EB66533F0EE}.100
2008-08-15 16:33:10:375 1192 136c Agent * Title = Security Update for

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Microsoft Works Suite 2005 (KB943973)
2008-08-15 16:33:10:375 1192 136c Agent * UpdateId =
{E33DB88F-49AB-4CCE-AA24-16D952526B6B}.101
2008-08-15 16:33:10:375 1192 136c Agent * Bundles 1 updates:
2008-08-15 16:33:10:375 1192 136c Agent *
{1095F778-86FF-4AFC-906A-143B8EE8F7BF}.101
2008-08-15 16:33:10:375 1192 136c Agent * Title = Security Update for
Microsoft Office Outlook 2003 (KB945432)
2008-08-15 16:33:10:375 1192 136c Agent * UpdateId =
{880F4592-A57E-4AF6-AE6C-C2988519DF4E}.100
2008-08-15 16:33:10:375 1192 136c Agent * Bundles 1 updates:
2008-08-15 16:33:10:375 1192 136c Agent *
{BE30DC1D-9FE2-4656-8195-4EB6410B4B40}.100
2008-08-15 16:33:10:375 1192 136c Agent * Title = Security Update for
Microsoft Office 2003 (KB947355)
2008-08-15 16:33:10:375 1192 136c Agent * UpdateId =
{07C5609D-1792-4E0C-9BC1-41B935B9986F}.100
2008-08-15 16:33:10:375 1192 136c Agent * Bundles 1 updates:
2008-08-15 16:33:10:375 1192 136c Agent *
{569CAC54-9B54-4B63-88F8-EE5C48D9C930}.100
2008-08-15 16:33:10:375 1192 136c Agent * Title = Security Update for
Microsoft Office Publisher 2003 (KB950213)
2008-08-15 16:33:10:375 1192 136c Agent * UpdateId =
{F75401A0-0419-48FC-8011-BB0B30C061F8}.100
2008-08-15 16:33:10:375 1192 136c Agent * Bundles 1 updates:
2008-08-15 16:33:10:375 1192 136c Agent *
{3BFC3924-FF81-4907-994D-CF5B2A71ADB1}.100
2008-08-15 16:33:10:375 1192 136c Agent * Title = Security Update for
Microsoft Office Word 2003 (KB954464)
2008-08-15 16:33:10:375 1192 136c Agent * UpdateId =
{285601B8-5C07-4856-B4E6-847F053BE4CB}.101
2008-08-15 16:33:10:375 1192 136c Agent * Bundles 1 updates:
2008-08-15 16:33:10:375 1192 136c Agent *
{B6A60635-E227-4139-B7B1-694ABFBF1CBB}.101
2008-08-15 16:33:10:375 1192 136c Agent * Title = Update for Microsoft
Office Outlook 2003 (KB953432)
2008-08-15 16:33:10:375 1192 136c Agent * UpdateId =
{EDABB0FE-1B6A-478B-806B-7FFFD044B2EE}.100
2008-08-15 16:33:10:375 1192 136c Agent * Bundles 1 updates:
2008-08-15 16:33:10:375 1192 136c Agent *
{00E6C573-C433-4430-949A-940C1D802836}.100
2008-08-15 16:33:12:515 1192 136c Agent WARNING: Failed to evaluate
Installable rule, updateId = {AB0BDC06-6A1E-4364-A88A-23BB146A4595}.100, hr
= 8007066F
2008-08-15 16:33:12:593 1192 136c Agent WARNING: Failed to evaluate
Installable rule, updateId = {917AD472-9D29-46F1-82D8-2638C3A09B78}.103, hr
= 8007066F
2008-08-15 16:33:13:234 1192 136c Agent WARNING: Failed to evaluate
Installable rule, updateId = {7D4F1179-E8D4-4709-877B-E8953A9D2EF6}.100, hr
= 8007066F
2008-08-15 16:33:23:656 1192 136c Agent WARNING: Failed to evaluate

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Installable rule, updateId = {2DE82870-70D5-4327-BC04-EBB20A5FD5FE}.100, hr = 8007066F

2008-08-15 16:33:27:203 1192 136c Agent WARNING: Failed to evaluate

Installable rule, updateId = {1C6990A1-B6EB-48EF-AFE6-118CC120D22A}.100, hr = 8007066F

2008-08-15 16:33:37:078 1192 136c Handler Attempting to create remote handler process as D8VH5TB1\James Graves in session 0

2008-08-15 16:33:37:250 1192 136c DnldMgr Preparing update for install, updateId = {E5F79AD7-CF3E-409F-A354-E04E3A7D0F36}.100.