

RE: Window Update Installation failed error code 8024002D

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-08/msg01079.html>

- *From:* Linda L <LindaL@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 14 Aug 2008 17:03:01 -0700
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I have the very same problem as tk. I have HP Pavilion a6110n. I went to link in your reply and it gives numerous files to download and implies select what you need. How in the heck would one know what file to download.

I have Office Home and Student 2007, is the disk that is needed with Vista operating system to get the security update for MS Works 8? I have no disc for MS Works as it came installed on my computer, unless it is part of the Office product mentioned previously. My version of MS Works is 8.5? Does that make a difference. This really frustrating and have not had any issues of this nature before.

—
Change is the only constant thing in life.

"TaurArian" wrote:

Some have had success with the full file –
Did you read the instructions?

<http://www.microsoft.com/downloads/details.aspx?FamilyID=458985c3-9c6f-4049-81cd-0d0389c81f11&D>

Basically what the error means it needs the disk as it can't find the source files. No disk makes this hard. Sometimes installing the full file in situations like this succeeds but on occasions, the full file will also ask for the CD.

Good luck.

—

TaurArian [MVP] 2005–2009
Update Services
<http://taurarian.mvps.org>

"tk" wrote:

RE: Window Update Installation failed error code 8024002D

I have a Vista operating system HP Pavilion a6130n PC that I got from CompUSA last fall. When I try to install my update for my works version 8.5 I get an error code 8024002D. When I try to re-install the update I am getting Microsoft Works Message "The feature you are trying to use is on a network resource that is unavailable. Click OK to try again, or enter an alternate path to a folder containing the installation package "WORKS8.MSI in the box below...(c:\hp\tmp\src\MSWORKS\..." however there is no such file folder. I have checked through all your replies but none are helpful to me. I can solve simple solutions, but this is beyond me. If this update patch is very important, why can't Microsoft improve on update patches that resolve around software that is pre-installed.

(by the way...I cannot go back to CompUSA, they close their stores and they only do business through internet now. Also I do not think HP can help either since this is Microsoft software issue.)

I need help...is there a simple solution to this?????????