

RE: Window Update Installation failed error code 8024002D

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-08/msg00913.html>

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 - *Date:* Wed, 13 Aug 2008 22:32:00 -0700
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Some have had success with the full file –
Did you read the instructions?

<http://www.microsoft.com/downloads/details.aspx?FamilyID=458985c3-9c6f-4049-81cd-0d0389c81f11&DisplayLa>

Basically what the error means it needs the disk as it can't find the source files. No disk makes this hard. Sometimes installing the full file in situations like this succeeds but on occasions, the full file will also ask for the CD.

Good luck.

—

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"tk" wrote:

I have a Vista operating system HP Pavilion a6130n PC that I got from CompUSA last fall. When I try to install my update for my works version 8.5 I get an error code 8024002D. When I try to re-install the update I am getting Microsoft Works Message "The feature you are trying to use is on a network resource that is unavailable. Click OK to try again, or enter an alternate path to a folder containing the installation package "WORKS8.MSI in the box below...(c:\hp\tmp\src\MSWORKS\..." however there is no such file folder. I have check through all your replys but none are helpful to me. I can solve simple solutions, but this is beyond me. If this update patch is very important, why can't Microsoft improve on update patches that resovles around software that is pre-installed.

(by the way...I cannot go back to CompUSA, they close their stores and they only do business through internet now. Also I do not think HP can help either since this is Microsoft software issue.)

I need help...is there a simple solution to this?????????

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