

Re: windows update to wrong drive

Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-08/msg00156.html>

- *From:* Amy <Amy@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 4 Aug 2008 16:27:01 -0700
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I finished cleaning out the files (& emptying recycle bin). Minimal impact on C drive space.

The files were remaining in C:\WINDOWS\SoftwareDistribution\Download (I did delete them after the previous post).

For my own verification. I can delete the files that are showing up on my G drive. For example (as I just found them still sitting in my recycle bin), I had a folder named 48a37009a21b51ee8d. This is a staging file? They seemed like temp files to me, but for some reason Windows didn't seem happy when tried to delete them. I got an error message something along the lines of a missing file or component (unfortunately I didn't write it down) when I did it.

Also, when I went back to Windows Update, it said I hadn't downloaded files which supposedly were downloaded when I had previously left. I had noticed that after I had downloaded that the notification that updates were available was still showing (I prefer to download manually, auto-downloads mess-up my internet connection --- I have Norton, we'll leave it at that), so I went back to Windows Updates (as sometimes you do need to run it twice), & it seemed none of them had downloaded.

Are the staging files not working then? Do I have to manually run them somehow?

I have run the disk cleanup & defrag before. I don't remember the last time I used them. I think in the spring. I probably use it twice a year.

"MowGreen [MVP]" wrote:

Amy wrote:

I'll have to look into this more later --- short on time right now, but . . .

My G drive is larger than my C drive --- short of moving all my programs from

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C to G (which I don't want to do), I can't think of a way to offset this. The C drive has room though --- it's only about 40% "used space." I actually had the G drive installed for about a year before the updates started downloading there.

The size of the drive is not the determining factor for which drive the updates are downloaded to, it's the * amount of free space * on the drive that is the determining factor.

As you've witnessed, the update were not downloaded to G:\ until the * amount of free space * on C:\ became smaller than whatever AU requires to store, unpack to a temp staging area, install, and then delete the temp staging area.

There is no one temp folder (hidden or not) on my G drive. The updates weren't going into any folder on the G drive --- each was making it's own folder. I'm not sure if those were temp folders, as I tried to delete them, & the next time I went to Windows update, it said I hadn't downloaded them. The thing is, it seems sometimes the updates aren't downloading properly to the G drive anyways, as it get errors, or told I never downloaded the update (when they're sitting right on my G drive).

So, each update created a temp staging area on G:\. The updates were then installed to C:\ and the temp staging areas deleted.

Thanks for that info.

IF those updates were installed then revisiting Windows Update should *not* have reoffered them.

I need you to check

C:\WINDOWS\SoftwareDistribution\Download

to see if the updates are being downloaded there and remaining there past the time that they should. They are supposed to be deleted over a period of time so as to prevent unnecessary lost of disk space.

We can 'trick' Windows or Automatic Updates into downloading and staging all the updates to the C:\ drive but I'd like to find out what's going on with the Download subfolder first.

Have you ever run a disk clean up tool on/or defragmented C:\ ?

MowGreen [MVP 2003-2008]

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-343- FDNY

Never Forgotten

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"MowGreen [MVP]" wrote:

Amy wrote:

I have 2 hard drives (C & G). The Windows Updates keep trying to install on my G drive. This has also happened when I try to download other things from the Microsoft website. How do I stop this?

I have Windows XP SP2. It is installed on my C drive. (I had found similar posts where they were asking how to change to the non-Windows drive). I use the G only for storing some files (i.e. pictures, music).

The G drive downloading is a fairly recent development. Prior to that the updates were downloading directly to my C drive. I don't remember that happening before. Aren't they supposed to go into something like the Windows folder?

Amy,

The updates are downloading to the G:\ drive because there's more space on that drive than C:\. They are being stored there to be installed to C:\. Unless you can reclaim enough disk space to make the space available on C:\ greater than G:\, than this behavior will persist. Suggest you read this to see if it helps reclaim disk space:

I want to Save Space and delete unnecessary files after installing a Windows Update patch or Service Pack.
<http://www3.telus.net/dandemar/spack.htm>

Also, you should check to see if the subfolder that held the

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downloaded
updates on C:\ is retaining them longer than it should.

Show hidden files, folders, and system files
<http://www.bleepingcomputer.com/tutorials/tutorial62.html#winxp>

Using Windows Explorer [Start > All Programs >
Accessories], navigate
to the WINDOWS\SoftwareDistribution\Download folder

Delete *all* contents of the Download folder of *all*
downloaded updates
that are already installed. Check the G:\ drive for a temp
folder that
may be holding downloaded and previously installed
updates, too. Since
I've never seen this issue in person I can't tell you precisely
where it
may be.

MowGreen [MVP 2003–2008]

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