

Re: Interrupted download SP1 for Vista Business – fix error too!

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Source:

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-07/msg01156.html>

- *From:* "PA Bear [MS MVP]" <PABearMVP@xxxxxxxxx>
 - *Date:* Sat, 12 Jul 2008 16:19:18 -0400
-

Is Spybot Tea Timer enabled?

Is Ad-Aware's Guard service running in the background when you attempt to install SP1?

What "blue screen" (BSOD) errors are you getting? I would STRONGLY recommend get those issues resolved before attempting to installed SP1 again.

=> Please begin a new thread in the appropriate Vista-specific newsgroup about the BSODs.

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Unlimited installation and compatibility support for Vista SP1 is available at no charge through 18 Mar-09

" US: <http://support.microsoft.com/oas/default.aspx?ln=en-us&prid=11274&gprid=500921>

" CA: <http://support.microsoft.com/oas/default.aspx?ln=en-ca&prid=11274&gprid=500921>

" UK: <http://support.microsoft.com/oas/default.aspx?ln=en-gb&prid=11274&gprid=500921>

" AU: <http://support.microsoft.com/oas/default.aspx?ln=en-au&prid=11274&gprid=500921>

" Other: <http://support.microsoft.com/oas/default.aspx> | select Windows Vista | select Windows Vista Service Pack 1

~Robear Dyer (PA Bear)

MS MVP-IE, Mail, Security, Windows Desktop Experience – since 2002

AumHa VSOP & Admin <http://aumha.net>

DTS-L <http://dts-l.net/>

puja_bhakti wrote:

Soory, typo error when I should have said:

Have tried by update and manually when update failed then update's help proved unsuccessful. I am logged on as administrator. I run AVG, Spybot and Adaware and no 3rd party firewall.

"PA Bear [MS MVP]" wrote:

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cf. Windows Vista Help: Windows Update error 80070002:

<http://windowshelp.microsoft.com/Windows/en-US/Help/c5f4d9e0-3eb6-426b-8118-0cedf489a75f>

Are you attempting to install Vista SP1 via Windows Update or manually?

But at his point I get "ACCESS DENIED"

Are you logged on as Administrator?

...add this to my blue screens at start-up and mid-programme use...

What anti-virus application or security suite is installed? What anti-spyware applications (other than Defender)? What third-party firewall (if any)?

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puja_bhakti wrote:

80070002 error code received – follow fix instructions to turn off update and empty folders etc which I have done – a number of times as double-check – but this doesn't work. went to advnaced fix with these instructions which I followed:

To resolve this problem, remove the download directory, and then visit the update locations again. To do this, follow these steps:1. Stop the Automatic Updates service. To do this, follow these steps:a. Click Start, click Run, type services.msc, and then click OK.
b. Right-click the Automatic Updates service, and then click Stop.
c. Minimize the Services snap-in.

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2. Rename the SoftwareDistribution directory. To do this, follow these steps:

- Click Start, click Run, type cmd, and then click OK.
- Type cd %windir%, and then press ENTER.
- Type ren SoftwareDistribution SDTemp, and then press ENTER

But at his point I get "ACCESS DENIED"

I simply cannot believe downloading the presumably vital service pack is proving impossible – and add this to my blue screens at start-up and mid-programme use that make me hate this operating system – oh if only it wouldn't be a nightmare to uninstall and get my stable, reliable, problem-free XP back!