

## Re: vista update stopping emails

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*Source:*

<http://www.tech-archive.net/Archive/Windows/microsoft.public.windowsupdate/2008-06/msg00232.html>

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  - *Date:* Wed, 4 Jun 2008 18:45:42 -0400
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I'd very much doubt that the Defender definitions update would cause such behavior.

According to the KB article, "Installing [KB940510] does not affect the functionality of your operating system."

That leaves us with the the install of Vista SP1 or Vista SP1 itself being a possible causes of the behavior, but certainly not the only possible causes.

1. Let's start with the least-drastring possible causes: Internet Explorer Add-ons.

In no certain order:

How to troubleshoot Internet Explorer 7 issues in Windows Vista:

<http://support.microsoft.com/kb/936215>

How to optimize or reset Internet Explorer 7:

<http://support.microsoft.com/kb/936213>

Internet Explorer stops responding, stops working, or restarts (Guided Help)

[http://support.microsoft.com/gp/pc\\_ie\\_intro](http://support.microsoft.com/gp/pc_ie_intro)

If no joy...

2. What anti-virus application or security suite is installed? What anti-spyware applications (other than Defender)? What third-party firewall (if any)? Were any of these applications running when you installed Vista SP1?

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~Robear Dyer (PA Bear)

MS MVP-IE, Mail, Security, Windows Desktop Experience - since 2002

AumHa VSOP & Admin <http://aumha.net>

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studukes wrote:

i updated vista on the 3rd and now internet explorer keeps shutting down and restarting and my emails stopped working, restored the laptop to an earlier date and everything was working fine then the laptop automaticly updated and

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im back to internet explorer shutting down and restarting and my emails not working.

these were the updates

Definition Update for Windows Defender – KB915597 (Definition 1.35.24.0)

Installation date: p3/p6/r008 20:57

Installation status: Successful

Update type: Important

Install this update to revise the definition files used to detect spyware and other potentially unwanted software. Once you have installed this item, it cannot be removed.

Update for Windows Vista (KB940510)

Installation date: p3/p6/r008 21:11

Installation status: Successful

Update type: Important

Install this update to enable Windows Vista to detect software that bypasses product activation and interferes with normal Windows operation.

Windows Vista Service Pack 1 (KB936330)

Installation date: p3/p6/r008 21:55

Installation status: Successful

Update type: Important

Windows Vista Service Pack 1 (SP1) is an update to Windows Vista that addresses key feedback from our customers. Windows Vista SP1 addresses specific reliability and performance issues, supports new types of hardware and adds support for several emerging standards. After you install this item, you will have to restart your computer.